



PUG Day 2019

NIU Rockford - Conference Center
September 20, 2019, 8:30AM-3:30PM

Registration

8:30 AM - 9:30 AM

Registration, refreshments, poster session, and networking

Break Out Session #1

9:30 AM - 10:30 AM

The Librarian's Guide to Homelessness

Joe Dutra, The Homeless Librarian

This interactive training is part "how to understand your homeless patrons" and part "how to work with difficult patrons." It focuses on very practical tools you can use every day to resolve problems and prevent conflict (e.g. how to stand, what to say, what not to say, etc.). There is a special focus on patrons with mental health and substance abuse issues.

Low-Tech Makerspace

Amy Shields, North Suburban PLD; Julie Reckamp, Byron PLD

Don't have money, staff, or space for a high-tech makerspace? Go low-tech instead! Hear how 2 public libraries used simple supplies to provide opportunities for kids to learn while creating.

Hosting a Writing Workshop

Kat Falls, Author

How do you help a kid who wants to write fiction, but doesn't know where to start? Or has a great character in mind, but no plot? Kat will walk you through several fun brainstorming exercises that were designed to spark young writers' imaginations.

Programming Roundtable

Laura Long, East Moline PL;
Tami Cox, East Moline PL; Christina Conklin, Moline PL; Marta Timbrook, Moline PL

Staff from PrairieCat member libraries will share ideas on successful programs at their libraries for patrons of all ages. Bring your questions and program ideas. Attendees will leave with new program ideas to try.

PrairieCat Cataloging Forum

Magda Bonny, PrairieCat; Sandy Tedder, PrairieCat; Ed Zanelli, PrairieCat

PrairieCat staff will share a few tips, brief demos, and updates for technical services staff, and then will open the session up to questions from participants.

PrairieCat Circulation Forum

Rici Dale, Reddick PLD; Melissa Landis, PrairieCat; Dana Fine, Princeton PL

Presentors will share a few tips, brief demos, and updates for circulation services staff, and then will open the session up to questions from participants.

IMRF Presentation and Q&A

Kevin Davis, IMRF

Do you have questions about your IMRF pension? Do you want to know more about your IMRF benefits and your options? Kevin Davis, the IMRF Northeast Field Representative will present an overview of the IMRF pension and answer your questions.

Break & Networking

10:30 AM - 10:45 AM

Refreshments, poster session, and networking

10 Ways RAILS Can Help Your Library

Dan Bostrom, RAILS

Learn how you can save money, impress your community, and take your service to the next level through your RAILS membership! Member libraries can participate in continuing education, delivery, group discounts, support for shared catalog services, and much more.

Cataloging Maintenance Center: Your Free Cataloging Resource

Dr. Pamela Thomas, Cataloging Maintenance Center

Cheri Schuler-Faust, Erin Rose, and Dr. Pamela Thomas from the Cataloging Maintenance Center will discuss the free services the CMC provides to all Illinois libraries, including the cataloging of local authors, local history, genealogy, and special collections (kits, puppets, puzzles, local cookbooks, etc.). The CMC also provides database cleanup, catalog training, and metadata consultation. Let us help you catalog your items!

IT Security: A Technology Class That Won't Bore You To Tears

Will Wilson, PrairieCat

Presenting ways to keep your info secure and limit exposure and vulnerabilities. Sounds boring, but it'll be fun – trust the IT guy; we're the ones protecting that info! PrairieCat staff will share a few tips, demo some tricks, and open the session up to questions from member libraries.

Ignite Their Curiosity: Encouraging Kids to Read Science Fiction

Kat Falls, Author

From classics to new releases, robots to dystopian rebels, futuristic tales expand our minds and get our pulses pounding. More importantly, science fiction literature encourages kids to ask big questions and consider what's coming down the pike. And yet, science fiction is often seen as a product of pop culture, and therefore inferior to other genres. Kat will discuss how you can entice kids to dive into the world of spaceships and robots, and why you should.

School Library Forum

PrairieCat Staff

Do you have questions for PrairieCat? Do you have questions for your fellow librarians? Bring all of your questions to this roundtable discussion about issues facing school libraries.

PrairieCat Holds Essentials

Rici Dale, Reddick PL

In this session, you will learn how to properly place a hold in Sierra. We will review the three types of records and walk through placing an item level hold, a bibliographic (title) level hold, and a volume level hold. When you leave this session, you will be a holds expert!

IMRF Benefits Overview

Kevin Davis, IMRF

Kevin Davis, the IMRF Northeast Field Representative will present an overview of the IMRF pension and your options. The presentation will include the basics of IMRF as well as pension, disability, and death benefits. Davis will also describe how to build additional money for retirement using IMRF's Voluntary Additional Contribution program which pays a 7.25% interest rate.

Break & Networking

11:15 AM - 11:30 AM

Refreshments, poster session, and networking

Lunch and Keynote Session

Lunch/Keynote group assignments TBD

Group A**Lunch**

11:30 AM - 12:30 PM

Keynote: Happy Staff = Happy Patrons

Amanda Standerfer, Fast Forward

Libraries

12:30 PM - 1:30 PM

Learn to identify and use your and your staff's strengths to increase job satisfaction, engagement, and a strong team atmosphere that will lead to excellent customer service and increased patron satisfaction.

Group B**Keynote: Happy Staff = Happy Patrons**

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Learn to identify and use your and your staff's strengths to increase job satisfaction, engagement, and a strong team atmosphere that will lead to excellent customer service and increased patron satisfaction.

Lunch

12:30 PM - 1:30 PM

Break & Networking

1:30 PM - 1:45 PM

Refreshments, poster session, and networking

Break Out Session #2

1:45 PM - 2:45 PM

Surprising S.T.E.M.

Ruth Spiro, Author

Did you know you can plan STEM-themed programs without robots, circuits or 3-D printers? Yes, you can! In fact, focusing on the mindset behind STEM, rather than the bells and whistles, will result in a more organic and meaningful experience for all. Ruth will share some ideas for STEM programs using books and materials you may already have on hand. (Including items from the recycling bin!)

Outreach & Inclusion Panel

Molly DeBernardi, Reddick PLD; David Kelsey, St. Charles PL; Anita Mehuys, Moline PL

Learn more about other Illinois library's efforts to provide more inclusive services through outreach and community partnerships. Presenters will discuss their experiences with outreach to senior populations living with dementia and memory loss, hosting immigration workshops and citizenship workshops, teaching citizenship classes, and partnering with a juvenile detention center.

PrairieCat Searching Effectively

Melissa Landis, PrairieCat

In this session, we'll demystify searching in Sierra: it's not all keyword and it doesn't work like Google! We'll share tips and tricks and warn you of pitfalls to avoid.

Top Tech Trends

Carolyn Coulter, PrairieCat; Ashley Middleton, New Lenox PL; Josh Hancock, North Suburban PL; Victoria Blackmer, Robert R. Jones PL

Libraries have been early adopters of all sorts of technology, and librarians have always found creative ways to leverage new tech to benefit our users. Come hear what our panel of tech experts finds new, interesting, and potentially useful for libraries in the world of technology.

The Librarian's Guide to Homelessness

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This interactive training is part "how to understand your homeless patrons" and part "how to work with difficult patrons." It focuses on very practical tools you can use every day to resolve problems and prevent conflict (e.g. how to stand, what to say, what not to say, etc.). There is a special focus on patrons with mental health and substance abuse issues.

Privacy and Confidentiality

Charm Ruhnke, Peru PL

Charm Ruhnke, with over 36 years as a professional librarian, has practical experience working with law enforcement (FBI, Local police, State police), federal grand juries (U.S. District Court for the Southern District of Illinois), patron spouses (scary people), library boards and library staff concerning privacy and library confidentiality. This session, for front line circulation and interlibrary loan staff, talks about the legal, moral, and ethical aspects of privacy and confidentiality.

OMNI, Overdrive, and Libby, Oh My!

Lisa Powell-Williams, Moline PL and OMNI Overdrive consortia chair

How do I order in Overdrive? How can my library become an Advantage Member? What's Advantage Plus? How can I see holds and recommendations our library's patrons have made? How do I know when a title is expiring? What's OMNI's collection development policy? How's this related to Overdrive? How many titles do we own in Overdrive? This session will have answers to these questions and others you may ask, as well as brief demonstrations of Marketplace features.

Break & Networking

2:45 PM - 3:00 PM

Refreshments, poster session, and networking

Quick Hits #2

3:00 PM - 3:30 PM

Awesome Author Visits!

Ruth Spiro, Author

The Illinois chapter of the Society of Children's Book Writers and Illustrators has a speaker's bureau with 177 authors and illustrators willing to come to your library! We'll learn about the new "Read Local" initiative and discuss resources for finding, funding and hosting the perfect author visit.

How, What, Why, When, and Where?: CMC Catalogs Your Local Genealogy Items

Dr. Pamela Thomas, Cataloging
Maintaince Center

CMC staff will discuss what information people should include when publishing local genealogy items. How does an author/compiler begin genealogy research, what information should be included when creating a title page, why publish local genealogy, when an item was published, and where an item was published?

PrairieCat Talent LMS

Amanda Augsburger, PrairieCat

PrairieCat staff will share a few tips, demo some tricks, and open the session up to questions from member libraries on this exciting new learning management tool. This presentation will give you an introduction into using Talent LMS for PrairieCat training and your library's specific training needs, including building online training.

Inventory: The Most Boring Project You Need to Do

Emily Porter, Byron PLD

Did you recently weed a ton of books? Have you reorganized lately? Is there a thief in your midst? Learn how to do clean up your data, fill collection holes, and delete damaged books while you take inventory of your materials.

Census 2020

Stanford Hilton, US Census

This presentation will give libraries an overview of how they can aid in completing the count, explain the recruiting process, provide an overview of the timetable for the 2020 Census operations, and answer your questions.

RAILS Delivery Forum

Mark Hatch, RAILS

RAILS delivery staff will answer your delivery questions and provide you with tips for best practices.

Thank you to the PUG Day Planning Team for dedicating your time and efforts to help plan this event!

Nancy Ashbrook, Ella Johnson Memorial PLD
Victoria Blackmer, Robert R. Jones PLD
Rici Dale, Reddick PLD
Dana Fine, Princeton PL
Lynette Heiden, Charles B. Phillips PLD
Nicole Johnson, North Suburban PL
Patti Smith, Robert W. Rowe PLD



To volunteer for the PUG Day 2020 Planning Team,
contact Amanda Augsburger amanda.augsburger@railslibraries.info.

PrairieCat