



# FY18 Return on Investment

*Connecting Libraries to Strengthen Communities*

## ROI – Highland Community College

PrairieCat assists members in the successful sharing of resources and services, expanding the quality and quantity of information accessible to our library users.

At its very core, PrairieCat exists to provide an integrated library system (ILS) to members. Having a central ILS provides efficiencies to the more than 125 members.

## Support

- 12 PrairieCat staff
- 10 MARC Catalogers from member libraries
- 36,243 record loads
- 34,947 bibliographic record enhancement and cleanup
- 650 original cataloging records
- 1,660,738 other special project record cleanup
- 19 regular monthly reports and statistics
- 11 reports with further processing by PC staff
- 3 Sierra upgrades — v 3.2 | v 3.3 | v 4.0

Total Help Desk Tickets Processed: 2,845

**Highland Community College** Help Desk Tickets: 10



## Engagement

| PrairieCat members are actively engaged at all levels, which connects members and advances the organization.

Staff site visits to member libraries: 79

PUG Day 2017: 225 attendees from 61 member libraries (48% participation)

Two FY18 Member Updates: 180 attendees from 51 member libraries (40% participation)

10 governance and standing committees: 43 member libraries participated (46% circulating member participation)

Participation by **Highland Community College** staff at PrairieCat meetings, events, and trainings: 29

## Member Libraries

### 127 Member Libraries

72 Fully Participating Members

18 Basic Online Members

37 Union Listing Members

### Multi-type Consortium

1 academic library

93 public libraries

31 school districts

2 corporate, medical, or other

special libraries

## Resource Sharing Network

Access to more than 1 million unique titles and 4.4 millions items.

5,118,873 items circulated

644,792 interlibrary loan holds filled

772,285 reciprocal borrowing transactions between PrairieCat libraries

**Highland Community College** interlibrary loan: borrowed 2775 items and loaned 3623 items.

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## Connecting Libraries to Strengthen Communities



**Training** | PrairieCat is committed to providing regular and effective training opportunities.

### **PrairieCat Totals:**

Classes: 127

Attendees: 746

Contact Hours: 2,486

### **Highland Community College Totals:**

Attendees: 1

Contact Hours: 3

PrairieCat offers 12 different training classes for member library staff. Class offerings range from basic classes Sierra Essentials and Encore Basics to advanced classes Sierra Create Lists and Sierra Acquisitions. Classes are regularly scheduled and also available in person, online, and on demand. Short training videos are also available on the new PrairieCat YouTube channel.



**User Experience** | PrairieCat commits to excellence in serving our end users.

**Encore Splash Pages** — The new splash pages gave members an option for a public catalog homepage with added content such as new book and bestseller carousels and links to e-resources.

**Biblioboard Record Integration** — The Recovering the Classics Biblioboard ebook records were loaded into the PrairieCat catalog, with items added for all circulating libraries.

**Website Redesign Project** — Work on the new website began, with focus groups for member input at the April PrairieCat Member Updates. The new website is expected to launch in early FY19.

**RAILS Find More Illinois Pilot Project** — 12 PrairieCat member libraries are participating in the initial implementation of the overlay project to link consortia for resource sharing.

**User Experience Committee** — A new committee was formed to discuss and recommend services and configurations to optimize usability for staff and patrons.



**Governance** | PrairieCat provides leadership that is transparent, responsive, innovative, and accountable.

**Delegates Assembly:** 85% member participation

**FY19 Administrative Council and Standing Committees Election:** 62% member participation

**Membership Changes:** Marseilles PL joined as a Basic Online member.

**Product Changes** — PrairieCat moved its production servers to a hosted environment through the AWS cloud. This change has provided a more stable environment with improved uptime and redundancy.

**Staffing Independence** — Starting July 1, 2018, PrairieCat staff are now employed directly by PrairieCat, and staff are no longer RAILS employees. This means that the PrairieCat membership has more control over the organization, and any future disruptions that may occur on a state level would have a smaller impact on PrairieCat. PrairieCat has been working towards this transition for more than two years, and it is fully supported by RAILS.