



**PrairieCat Technical Services Committee
AGENDA
August 11, 2022**

The PC Technical Services Committee will meet Thursday, August 11, 2022, 09:30 AM - 11:30 AM Central Time via Zoom.

Register in advance for this meeting:

https://raillibraries.zoom.us/meeting/register/tJYucOquqzstHtdY_TXnhnnYFpN5doxTm8BP

After registering, you will receive a confirmation email containing information about joining the meeting.

Committee charge: This 11-member elected standing group discusses technical services topics. It is empowered to make decisions on procedure and some policy decisions, and to make recommendations to Administrative Council for higher-level policy decisions.

It also reviews technical services procedures and works together to resolve technical services issues.

The meetings are open meetings, so anyone is welcome to attend, but voting is limited to the 11 committee members

- I. Welcome
- II. Roll call for attendance
- III. Review agenda for additions/corrections
- IV. Approval of minutes from June 9, 2022
- V. FY23 TechC committee
- VI. Pending Projects/Updates and Discussion:
 - a. OCLC's WorldCat holdings update [Scan/Delete (holdings reset)]
- VII. Membership updates

- VIII. New Topics
 - a. Upgrade to Sierra 5.4 (see attached for enhancements and known issues)
 - b. Help desk - YouTube recording: [Click here](#)
- IX. PUG Day 2022
- X. BYPT “Bring your Problems Time”
- XI. Ideas for “Did you know”?
- XII. Questions, comments, etc.
- XIII. Training (Talent LMS)
- XIV. Adjourn
- XV. **Next meeting is Thursday, October 13, 2022**

**At this time, there is not enough on agenda to justify an in-person meeting.
Meeting will be held via Zoom 9:30 a.m. – 11:00 a.m.**

**MARC/MARC-trainee Catalogers meeting to follow Technical Services
Committee meeting.** (Zoom session will be open @ 11:00 but meeting will start
at 11:15 a.m)



**PrairieCat Technical Services Committee
DRAFT Minutes
June 9, 2022**

ATTENDANCE:

MEMBERS PRESENT: Bonny (PC), Brozovich (RP), Chapman (RL), DeBord (YK), Fane (LP), Landis (PC), Shippy (MX), Slanicky (PC), Smith (PC), Tedder (PC), Totton-Schwarz (WO), Zanelli (PC).

MEMBERS ABSENT: Conderman (MS), Diedrich (GA), Fine (PR), Mladic (RU), West (RD).

GUESTS: Byford (NL), Collins (NL), Dean (WL), Finnerty (North Chicago), Groth (EM), Hickey (SY), James (RU), Jones (RP), Kozinski (DK), Lawruk (SE), Lemke (DK), Martin (MP), McSweeney (HD), Sangston (MA), Schlitz (EJ), Schulze (DK), Sciaky (MK), Solheim (KR), Swanson (FR), Tepen (UT), Thomas (RP), Zurawicz (NL).

- I. **Welcome** –Shippy (MX) began the meeting and welcomed everyone.
- II. **Roll call for attendance**
- III. **Review agenda for additions/corrections** – No changes were made to the agenda.
- IV. **Approval of Minutes From: October 14, 2021**

Brozovich (RP) moved and Chapman (RL) seconded to approve the minutes from the October 14, 2021 meeting with corrections. A new vote was needed because a non-committee member made a motion at the last meeting. Motion passed.

Approval of Minutes From: April 14, 2022

Totton Schwarz (WO) moved and Brozovich (RP) seconded to approve the minutes from the April 14, 2022 meeting with corrections. Motion passed.

- V. **FY23 Election Results** – Bonny (PC) gave the FY23 election results. There are five terms that expire on June 30, 2022. Congratulations to our election winners Ashley Swanson (FR), Lora Totton Schwarz (WO), Alice Groth (EM), Kat Solheim (KR), and Nicole West (RD). Our chair, Deborah Shippy (MX) has a term expiring on June 30, 2022. Our current vice chair, Kristi Fane (LP), is unable to assume the role of vice chair or chair. As such, the committee will need

a new chair and vice chair. The vice chair only presides over the meeting in the absence of the chair and becomes chair when the chair's term expires. PC staff collaborate with the chair to create the agenda for the meeting but the chair presides over the meetings. Totton Schwarz (WO) volunteered to be chair and Swanson (FR) volunteered to be vice chair and will assume their new positions beginning July 1, 2022.

VI. Pending Projects/Updates and Discussion:

- a. **OCLC's WorldCat Holdings Update [Scan/Delete (Holdings Reset)]** – After a bit of a delay, the confirmation has been sent to the OCLC project manager, that any holdings in WorldCat that predate 4/4/2022 that were not in the datafile of bibs/holdings we sent to OCLC for the project – are to be deleted. Slanicky (PC) explained to the project manager that any holding in WorldCat that cannot be supported by a holding in our database is to be deleted. We would expect to see the holdings are deleted by the end of this month (June 2022), if not sooner. Adds and deletes from the April and May batchload extracts will be processed by SWAN and sent to OCLC in June to catchup from the “final” snapshot that was taken on the night of March 31, 2022.

- b. **“Off ramping” of Items with Status IN-PROCESS** – An advisory survey was done asking if items with a status of “IN-PROCESS” should be batch checked in and changed to “AVAILABLE” status after 60 days. Results: 79% Yes, 21% No. Based on the results, members decided to have this process in place. When the result was presented before the committee, after a long discussion, it was decided to change the total number of days to 90.

Proposed solution:

After 60 days, a list of items with a status of “IN-PROCESS” will be generated by PC staff and sent to the owning library and the library will have 30 days to find and check in the items. Any items that still have a status of “IN-PROCESS” after 90 days will be batch checked in by PC staff and the status will be changed from “IN-PROCESS” to “AVAILABLE”. Each library will receive a report similar to the current “NEW” items report. Chapman (RL) made a motion and Brozovich (RP) seconded to approve. Motion approved.

- c. **French Canadian Répertoire de vedettes-matière (RVM) headings (6XX_6)** – An advisory survey was done asking if French Canadian Répertoire de vedettes-matière (RVM) headings (6XX_6) should be stripped from bib records in MARC Report before loading them into PrairieCat. Results: 93% Yes, 7% No.

Proposal:

Strip out RVM headings in the bibliographic records in MARC Report when records are pulled into PrairieCat. Totton Schwarz (WO) made a motion and Chapman (RL) seconded to approve. Motion approved.

VII. Ideas for “Did you know”? – No ideas were suggested. Members can email suggestions to PC staff. The PrairieCat eNewsletter has a “Did You Know”? topic each month. Topics can be Circulation or Technical Services related.

VIII. Questions, comments, etc.

a. Large Print Records – Records for large print items are being entered with an incorrect material type and without GMDs. They should have a material type of “1 LARGE PRINT BOOK” and GMD of “[h[text (large print)]]”.

b. Genre Headings – Some genre headings have duplicate entries, such as picture books and graphic novels. The duplicates do not have any capital letters and may be Australian. They can be removed.

c. Retirement – Kelly James from Rockford University (RU) was at the meeting filling in for Joanna Mladic. Kelly will be retiring soon.

d. In-Person Meeting – The October meeting is tentatively scheduled to be in-person. East Moline volunteered in the chat that they would be willing to host the meeting. More information to be determined at the next meeting.

IX. Adjourn.

X. Next meeting is Thursday, August 11, 2022 via Zoom 9:30 am – 11:00 am. MARC/MARC-trainee Catalogers meeting to follow Technical Services Committee meeting.

**PrairieCat Technical Services Committee
FY2023**

CUG and TSUG Representation: Elections will take place in May each year, concurrent with Administrative Council elections.

Tier 1 public libraries – 2 seats

Tier 2 public libraries – 2 seats

Tier 3 public libraries – 2 seats

Academic/Special/School libraries – 1 seat

At-Large members – 4 seats

Union List members are welcome to run for At-Large seats.

Seat	Office	Name	Email	Library	Term Expires
Tier 3 Public		Jenna Diedrich	diedrichj@galenalibrary.org	Galena PL (GA)	Jun 30, 2024
Tier 1 Public		Kristi Fane	kristif@northsld.org	North Suburban PLD	Jun 30, 2023
At Large		Elaine Chapman	emchapman@reddicklibrary.org	Reddick PLD (RL)	Jun 30, 2023
At Large		Tricia Dean	tdean@wilmingtonlibrary.org	Wilmington PLD (WL)	Jun 30, 2023
Tier 2 Public		Alice Groth	grotha@eastmolinelibrary.org	East Moline PL (EM)	Jun 30, 2025
Tier 2 Public		Kat Solheim	kats@nippersinklibrary.org	Nippersink PLD (KR)	Jun 30, 2025
At Large	Vice Chair	Ashley Swanson	aswanson@fossilridge.org	Fossil Ridge PLD (FR)	Jun 30, 2025
Tier 1 Public		Kim Brozovich	brozovich.kimberly@rigov.org	Rock Island PL (RP)	Jun 30, 2024
Tier 3 Public		Nicole West	nikki@rivervalleylibrary.org	River Valley DL (RD)	Jun 30, 2025
At Large	Chair	Lora Totton-Schwarz	lorat@woodstockil.info	Woodstock PL (WO)	Jun 30, 2025
Academic/Special/School		Carol Conderman	cconderman@mail.meridian223.org	Meridian CUSD #223 (MS)	Jun 30, 2024

3 terms expiring 2023: Elaine Chapman, Kristi Fane, Tricia Dean

3 terms expiring 2024: Jenna Diedrich, Kim Brozovich, Carol Conderman

5 terms expiring 2025: Alice Growth, Kat Solheim, Ashley Swanson, Nicole West, Lora Totton-Schwarz

Sierra 5.4 Release Notes

Release Notes

Sierra 5.4 is currently in general release.

 **NOTE:** Customers with Encore need to be at least Encore 4.6 SP2 in order to upgrade to Sierra 5.4.

 **CAUTION:** In Sierra 5.2 and later, the SDA must run on Java 1.8 and will no longer launch if run on Java 1.6 - see [Sierra 5.2 Release Notes](#).

New features in Sierra 5.4

Description	Recommended Pre-Upgrade Action	Recommended Post-Upgrade Action
<p>Native SAML-based patron authentication for WebPAC and Encore</p> <p>This enhancement allows libraries to use native SAML-based authentication in Sierra so that patrons at those libraries will be able to login to WebPAC or Encore using the university's central authentication system, while those users not included in the campus authentication system may still login to WebPAC or Encore using Sierra's native credentials such as barcode and PIN.</p> <p><i>*Please note that this enhancement does not apply to INN-Reach. More development is required in order to use SAML with INN-Reach.</i></p>	None	The native SAML-based authentication software must be installed separately. Contact your account manager for implementation services. Separate fees will apply.
<p>Harvest Sierra data using OAI-PMH*</p> <p>This enhancement provides a new web app to integrate with external systems to harvest Sierra records using OAI-PMH. This option removes manual update processes and ensures that integration partners have the most updated view of the library's holdings.</p> <p>The OAI-PMH web app is able to present</p>	None	The OAI-PMH harvest software must be installed separately. Contact your account manager for implementation services. Separate fees will apply.

<p>Sierra's records as an OAI-PMH repository, represented in Dublin Core. The mapping from Sierra records to Dublin Core elements (or "crosswalk") is configurable by the user in the Admin app. The OAI-PMH web app can also (optionally) organize records into "sets" according to Sierra's scopes.</p>		
<p>Task name in Scheduler emails</p> <p>Library users need more information to know which tasks Scheduler is sending a notice about. This enhancement adds the name of the task to the subject line of the email so that the user can easily determine which task the email is referring to.</p>	None	None
<p>Increased number of Sierra Web users</p> <p>Libraries need to make Sierra Web available to more staff users. This enhancement provides scaling of Sierra Web through the set up and load balancing of multiple instances of Sierra Web. Although each instance still has a 60-user limit, the library can run multiple instances to increase the number of Sierra Web users.</p>	None	Please open a ticket with Support for consultation. Fees may incur if additional hardware is needed.
<p>Batch update hold pickup dates</p> <p>Libraries need options to quickly update hold pickup dates for multiple items for multiple patrons. This enhancement uses Manage Holds to allow staff users to batch update the hold pickup date for items that are currently on the holdshelf. A new staff permission (788: Update Batch Holds) controls access to this feature.</p>	None	None
<p>Globally purge charges by AFTER date</p> <p>Libraries need to be able to purge fines and fees for different time periods to accommodate emergency closures and other</p>	None	None

<p>situations. This enhancement allows libraries to waive fines assessed after a given date or between two specific dates.</p>		
<p>Make Auto Notices observe Days Closed</p> <p>Libraries want to avoid sending notices to patrons on days when the library is closed. This enhancement looks at the Days Closed calendar so that Auto Notices aren't generated on days the library is closed.</p>	None	None
<p>Provide specific block messages to patrons</p> <p>Patrons need specific information when they are blocked and unable to complete a transaction in the WebPAC. This enhancement will provide clearer explanations for patron blocks so that patrons will know why they are not able to complete an action. If users have more than 1 block, all block reasons are shown.</p>	None	None
<p>Delay hold pickup notices by the Time to Holdshelf interval</p> <p>Patrons sometimes receive notification that an item is ready for pickup before library staff can move the physical item to the pickup area. The Time to Holdshelf interval, previously applied only to hold display in My Account, can optionally delay the the Hold Pickup notice so that the physical item will have a chance to reach the holdshelf before the notice is sent.</p> <p>Time to Holdshelf does not apply to hold pickup SMS Alerts.</p>	None	In the Time to Holdshelf table, enable pickup notice delay for any desired locations.
<p>Workflow improvements to clear Headings Reports</p> <p>Library staff frequently clear the headings</p>	None	None

<p>reports by accident because of default settings and confusing prompts. This enhancement will plainly indicate which records are being cleared and change the settings so that only selected records are cleared by default. Users who intend to "clear all" reports still have the option to do so.</p>		
<p>Resolve error message when users try to run ERM statistics report on contact records</p> <p>When users try to run Statistics reports on ERM contact records (t), the user gets the error "New record type error: please call Innovative." ERM statistics reports cannot be run on Contact records so we have removed this record type from the dropdown.</p>	None	None
<p>Update permissions needed to run the INN-Reach Borrowed Report</p> <p>The INN-Reach Borrowed Report was introduced in Sierra 5.3. Permission to run the report was available to staff who could run INN-Reach reports (340) and override due dates (97). This enhancement introduces a new permission (345 - View INN-Reach Borrowed/Renew Report) to access this report. For access to all of the INN-Reach reports, a user will need both 340 and 345.</p>	None	None
<p>ILL support for the British Library Document Supply Service (BLDSS) API</p> <p>The British Library Document Supply Service (BLDSS) API was designed to provide a more synchronous experience than ARTEmail with real-time searching and</p>	None	For customers currently using ARTEmail who wish to move to BLDSS, please open a Support ticket for assistance with setup/configuration.

<p>search results that include information on pricing and availability. This enhancement adds support for the BLDSS API to Sierra. Initial testing configuration will be handled by Innovative. Moving from ARTEmail to BLDSS in the production environment will require configuration by Innovative and also the customer with regards to their British Library setup.</p>		
<p>Support the SDA installer on MacOS Big Sur</p> <p>In November 2020, Apple announced the release of the MacOS Big Sur. Libraries that run Sierra on Macs need to be able to install the client on the new MacOS. This enhancement adds support to the SDA for MacOS Big Sur.</p>	None	None

Sierra 5.4 System Changes and Important Fixes

Description	Recommended Pre-Upgrade Action	Recommended Post-Upgrade Action
<p>Content-Security-Policy headers prevent "clickjacking"</p> <p>To help protect against Cross Site Scripting (XSS) and "clickjacking," WebPAC now sends a Content-Security-Policy (CSP) header indicating that the only servers permitted to include (frame) its content are the WebPAC itself, or Innovative's WebPAC-referencing products such as Encore. Other sites attempting to frame WebPAC will display errors in modern browsers.</p> <p>If the library has known and trusted sites that need to embed WebPAC, Innovative Support can add those hosts to the CSP header. More than one host or pattern may be added, but some browsers only honor the first pattern specified. This</p>	<p>Open a Support ticket to add any sites that embed WebPAC to the Content-Security-Policy header.</p>	<p>If not done before upgrade, open a Support ticket to add any sites that embed WebPAC to the Content-Security-Policy header.</p>

configuration can be done before the upgrade, in preparation for Sierra 5.4.		
<p>Tomcat Update</p> <p>Tomcat 9 will be shipped and supported with Sierra 5.4 and Tomcat 7 will be dropped.</p>	None	None
<p>Apache Update</p> <p>Apache version 2.4.51 will be installed with Sierra 5.4</p>	None	None
<p>Transfer Collection Agency files by email</p> <p>Secure transfer for Collection Agency files was introduced in Sierra 5.3. The transfer by email option will be removed in Sierra 5.5.</p>	None	Libraries should configure Collection Agency Settings to use secure transfer as soon as possible.

API updates in Sierra 5.4

NOTE: *Sierra API 5.4 changes were limited to internal API updates needed to support feature development in Mobile Worklists 4.1 and 4.2.*

Known Issues

Please visit the [Resolved Issues in Sierra 5.4](#) solution for information on issues fixed in Sierra 5.4. For a complete list of existing Known Issues from Sierra 2.0 through the present release, see [Outstanding Known Issues for Sierra \(2.0-5.3\)](#).

Preparing to update your system

System Requirements

Sierra 5.4 will require Red Hat or Centos 7x or higher. During the Prep Phase, the Sierra 5.4 self upgrade checks for the required Operating System and Red Hat

Network requirements and will fail if those requirements are not met. Details are contained in the [Sierra Self-Upgrade Solution](#).

Red Hat Network

Access to several repositories and new packages are needed and the upgrade process for Sierra 5.4 will automatically issue Linux package install requests for packages matching the following patterns:

- apr
- apr-devel
- apr-util
- apr-util-devel
- ansible
- curl
- expat
- expat-devel
- expect
- expect-devel
- git
- jq
- json-c-devel
- libcurl-devel
- librabbitmq
- librabbitmq-devel
- libxml2
- libxml2-devel
- makeself
- openssl
- openssl-devel
- p7zip
- pcre
- pcre-devel
- perl-LDAP
- python
- python-jinja2
- python-requests
- python2-pip
- python3-dnf-plugin-versionlock
- python3-jinja2
- python3-pip
- python3-requests
- python36
- rabbitmq-server
- readline
- readline-devel
- stunnel

- tci
- unzip
- wget
- xorg-x11-fonts-misc
- xorg-x11-server-Xvfb
- xorg-x11-utils
- xz-devel
- yum-plugin-versionlock
- zip
- zlib
- zlib-devel
- epel-release (repo)
- erlang-solutions (repo)
- erlang
- logstash (repo)
- logstash

By issuing these requests automatically during the upgrade, if the system being upgraded to Sierra 5.4 is subscribed to the Red Hat Network (or has otherwise been configured to have online access to a repository of operating system packages) at the time of the Sierra 5.4 upgrade, the package additions for Sierra 5.4 will be made automatically and no action is required on the part of the library even for those libraries ordinarily responsible for operating system updates.

For more information on the Sierra Upgrade External Access, Package, and Maintenance Requirements, please see the [Sierra Self-Upgrade solution](#)

Operating System

For Sierra systems running Red Hat Enterprise Linux 4, or running a 32 bit version of Red Hat Enterprise Linux 5, it will be necessary to upgrade the operating system to one of the 64 bit Linux versions above to upgrade to Sierra 5.4.

Solaris

For Sierra systems running any version of Solaris as their operating system, it will be necessary to migrate from that SPARC based server running Solaris to a new physical or virtual Intel/AMD server running 64 bit Linux in order to upgrade to Sierra 5.4.

Release Notes

Release notes include software behavior changes introduced in the update (some may have implications for training or data review prior to upgrade), any actions library staff should take prior to or just after updating the system, and notification of new features and other enhancements included in the update.

 **NOTE:** If you are upgrading from a version older than Sierra 5.0, after you restart the upgrade process via Admin Corner to begin the Commit Phase, you will see a new prompt before you reboot the server into maintenance mode. The prompt is for a new passkey that you can obtain from CSDirect (<https://csdirect.iii.com/custconv-aws>) using your login credentials. This will allow for all future software upgrades to use signed URLs for all software downloads. Please refer to page 15 in the [Sierra Self-Upgrade solution](#).

 **NOTE:** If you are upgrading from a version older than Sierra 5.0, after the Sierra 5.4 conversion is complete, a background task is immediately started to recalculate bibliographic record scopes. This is to correct previous scoping changes made in Sierra 4.0 that caused some items to not be properly ordered in display or included in explicit scoped searches. This background task should be completed within a few hours even for the largest databases and should not impact your system. If you are upgrading from Sierra 5.0, 5.1, 5.2 or 5.3 to Sierra 5.4, this task was run as part of a previous 5.* conversion.

Sierra customers who use INN-Reach will not be able to upgrade to Sierra 5.4 at this time if the INN-Reach central server is not on Resource Sharing 3.1 or higher which includes the development to support the expanded codes feature of Sierra 4.0. The Sierra 5.4 upgrade will produce an error in the Prep Phase if the INN-Reach central server you are partnered with is not running Resource Sharing 3.1 or higher. Please contact Customer Support if you receive this error or have any questions.

If you have Encore, we highly recommend that you upgrade your Encore to Encore 5.4 soon after installing Sierra 5.4 to keep both Sierra and Encore up to date on the latest and aligning software.

For MyLibrary! customers and Sierra API users who also have the Patron Update Web Service, additional configuration may be necessary to enable all functions in MyLibrary! and the Sierra API. Please contact Customer Support if you are having trouble updating patron information using the Sierra API or within MyLibrary!.

If you are upgrading from a version older than Sierra 3.4, the Sierra 5.4 update will enable the 2018 Sierra Fines Paid and Collection Agency feature. This was an optional feature in Sierra 3.4 and Sierra 4.0 and if you answered "no" in either previous update, it will automatically be enabled when you upgrade to Sierra 5.4.

Actions staff must take

This update consists of a Prep and a Commit Phase. The Commit Phase will require approximately 30 minutes to 1 hour of downtime and a reboot of the Sierra servers

(application and database). A full backup (both application and DB servers) is required within 24 hours of the Commit Phase. Please review your backup schedule and choose the day/time for the Commit Phase accordingly. Note, if you own an Encore server, it will also be inaccessible during the Commit Phase.

At the end of the Prep Phase, the update process checks for a successfully completed backup within the last 24 hours and will alert you of potential problems. For customers on 5-day backup schedules, this may indicate that the Prep Phase ran on a day outside the normally scheduled backup. This same check is also performed at the beginning of the Commit Phase. You will not be able to proceed with the Commit Phase until a successful backup is verified.

Innovative customers can request the update via the "Updating your System" section below. Please use the same request form if your library is running a pre-2.0 Sierra version. You can check your version of Sierra by selecting 'About' after clicking 'Help' in the client menu.

Some libraries have reported that they were unable to launch the Sierra Desktop Application (SDA) after upgrading to Sierra 2.0 SP2 and SP3. This might also be the case with Sierra 5.4 if you are upgrading from an older release (Sierra 2.0 SP1 or older). To avoid this problem, you should either launch the SDA using an icon, or use the "noWebStart" method of accessing Sierra. Add "noWebStart" to the URL used to launch the SDA on each affected workstation (Windows or MAC):`http://[APP_SERVER_URL]/sierra/desktop/noWebStart`

If the workstation launching the SDA is using "noWebStart" for the first time, the client will be downloaded and installed at that time. A workstation will only need to download the client the first time that "noWebStart" is used.

Libraries that installed Sierra in November 2012 or later had the "noWebStart" method of access set as the system default during installation. It is unlikely that these libraries will experience a problem. If you are not sure what setting is in place at your library, contact Customer Support. The easiest way to determine if there will be a problem on an individual workstation is to look at the contents of the Sierra Desktop Application folder. If the iirunner.exe file is not present, you should reinstall the SDA using the "noWebStart" method mentioned above.

Updating Your System

If you are a Hosted Sierra system or a Combo (single server) Sierra Training system, please schedule the update with Support. Submit the [Sierra Upgrade Request form](#).

For libraries running Sierra 2.0 SP2 or newer, you now have the ability to self upgrade via the Admin App. Please visit the [Sierra Self-Upgrade solution](#).

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Last Modified Date

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Attributes

Software versions

- Sierra: 5.3

Taxonomy

- Solutions > Upgrade
- Solutions > Release Notes > Current

Collections

- Encore
- INNReach
- Millennium
- Sierra
- SkyRiver

[Go to Original Solution](#)

Resolved Issues in Sierra 5.4

Summary

Issues fixed in Sierra 5.4, Acquisitions, Cataloging, Circulation, Encore, Web Access Management, Web Management Reports, WebPAC, known issues

Known Issues List

Issues Fixed in This Release

ACQUISITIONS

Description	Key	First Known Version	Date Added	Resolution
File Delete Order Record option is disabled from Record tab When viewing the order Record tab in Place Orders, File Delete Order Record is disabled (grayed out) and cannot be selected. As a workaround, staff can delete the order from the Summary tab instead.	SIERRA-34556	Sierra 5.3	2021-04-20	Fixed in Sierra 5.4
EDIFACT invoice skipped when multiple copies are listed on two lines When Sierra imports an EDIFACT invoice that has two lines for the same order, splitting the copies, Sierra skips the invoice (displaying a red "Skip" value in the action column).	SIERRA-34783	Sierra 5.0	2021-05-25	Fixed in Sierra 5.4
Print Vouchers currency exchange rate with more than 2 non-zero decimal digits Print Vouchers currency exchange rate doesn't match the currency exchange rate used in an invoice if the exchange rate has more than 2 non-zero decimal digits. The root cause is that the exchange rate is applied individually to each item, so displayed high-precision conversion rate could differ very slightly from the effective rate due to per-item rounding. The fix is to drop the currency rate from the output and instead to display both the foreign and local currency amounts as applied in the system.	SIERRA-28940	Sierra 4.2		Fixed in Sierra 5.4

<p>'LocationCopies' field in PO templates repeats the same location for all the orders</p> <p>The LocationCopies field in Purchase Order templates takes the first location code of the the first order and prints it for all the orders on the purchase order even if the location for the rest of the orders is different.</p> <p>The fix is to the data library in the default template. To fix their templates, libraries can either export a default template on Sierra 5.4 and re-customize it, or edit the raw XML of an existing template to fix the field definition. The correct LocationCopies field definition is:</p> <pre><field name="LocationCopies" class="java.lang.String"> <fieldDescription><![CDATA[LocationCopies]]></fieldDescription></pre>	SIERRA-30882	Sierra 2.3	2019-11-15	Fixed in Sierra 5.4
<p>'FundCopies' field in PO templates repeats the same fund for all the orders</p> <p>The FundCopies field in Purchase Order templates takes the first fund code of the the first order and prints it for all the orders on the purchase order even if the fund for the rest of the orders is different.</p> <p>The fix is to the data library in the default template. To fix their templates, libraries can either export a default template from Sierra 5.4 and re-customize it, or edit the raw XML of an existing template to fix the field definition. The correct FundCopies field definition is:</p> <pre><field name="FundCopies" class="java.lang.String"> <fieldDescription><![CDATA[FundCopies]]></fieldDescription></pre>	SIERRA-30881	Sierra 2.2	2020-11-23	Fixed in Sierra 5.4

ADMINISTRATION

Description	Key	First Known Version	Date Added	Resolution
<p>Issue with saving after opening and closing multiple Parameters tables</p> <p>If staff open multiple Parameters tables (e.g. Loan Rule Determiner and Loan Rules) and then close one of</p>	SIERRA-34673	Sierra 5.1	2021-04-20	Fixed in Sierra 5.4

them, saving any changes to still-open tables will do nothing. No error messages display, but the changes are not saved.

The ability to open multiple Parameters tables simulataneously is new in Sierra 5.1.

CATALOGING

Description	Key	First Known Version	Date Added	Resolution
<p>Output MARC records: No output file or no prompt to download error log</p> <p>Some libraries report that when outputting MARC records in Data Exchange, the output file is not created. This issue tends to be reported by libraries on Red Hat 8.4 or on multi-core servers where multi-threading is enabled.</p> <p>Sierra 5.3 includes an enhancement to display a popup after a record export that contains errors, offering to download a file of the records with errors. This popup may also not display.</p>	SIERRA-35246	Sierra 5.3	2021-08-27	Fixed in Sierra 5.4
<p>Headings reports include headings that no longer meet the report criteria</p> <p>When an authority in a Blind References Headings Report is added to a record so that it is no longer blind, the authority is not removed from the Blind References report and continues to be listed even though it is no longer blind.</p> <p>Similarly, the First Time Headings Report contains authorities that have been used multiple times and for which an authority record exists.</p>	SIERRA-35198	Sierra 5.3	2021-08-06	Fixed in Sierra 5.4
<p>When printing a record, some Thai characters do not print correctly</p>	SIERRA-34229	Sierra 5.1	2021-07-01	Fixed in Sierra 5.4 *

<p>When printing a record, some Thai characters print as "garbage" instead of the correct Thai characters. The reason for this is that with "Graphic" printing, some sequences of characters are not renderable in the default font (monospace bold, size 8).</p> <p>*In order to avoid this issue, the library should customize the font settings for Graphical print to use a larger font size. Sierra 5.4 adds the ability to choose a plain (non-bold) font style as another option to avoid this printing problem. Libraries can also use this setting to customize the printing font for any reason.</p>				
<p>Z39.50: Accented characters importing as daggers from OCLC FirstSearch</p> <p>When importing records from OCLC FirstSearch via Z39.50, accented characters import as daggers followed by the base letter (e.g. "i" becomes "†i").</p> <p>This issue was first reported on a system where Sierra is configured to use UTF-8 for OCLC FirstSearch, but FirstSearch uses MARC-8 instead. In addition to a code fix, Innovative may need to make a local configuration change to resolve this issue.</p>	SIERRA-34268	Sierra 5.0	2021-03-21	Fixed in Sierra 5.4
<p>Limiting error types in URL Checker report does not work</p> <p>When using URL Checker and selecting certain error types to display, -25 and 520 errors continue to display, despite not having been selected.</p>	SIERRA-20493	Sierra 2.3		Fixed in Sierra 5.4
<p>Headings Reports: Check Highlighted Entries checkmarks disappear</p> <p>In Headings Reports, after highlighting entries and using Tools Check Highlighted Entries, checkmarks appear initially but disappear after scrolling up or down in the list.</p>	SIERRA-17239	Sierra 1.2.2	2021-02-11	Fixed in Sierra 5.4

Description	Key	First Known Version	Date Added	Resolution
<p>Manage Holds omits on-holds shelf and pickup dates in the status bar</p> <p>When a hold is ready for pickup, the status bar in Manage Holds displays "ON HOLDSHELF" status but omits the dates when the hold went onto the holds shelf and will expire off the holds shelf. The same information is in the "Hold Note" when printing the Results table.</p>	SIERRA-34953	Sierra 5.3	2021-06-17	Fixed in Sierra 5.4
<p>Manage Holds displays the wrong checkout patron in the status bar</p> <p>When a hold is item-level and on a checked-out item, the status bar in Manage Holds displays "checked out to" the patron with the hold, not the patron to whom the item is checked out. The same information is in the "Hold Note" when printing the Results table.</p>	SIERRA-34952	Sierra 5.3	2021-06-17	Fixed in Sierra 5.4
<p>Unexpectedly empty Results table in Manage Holds</p> <p>When staff attempt retrieve an extra-large number of holds in Manage Holds, the results table is blank. In addition, the summary area may display incomplete information.</p> <p>The number of holds required to reproduce an an empty Results table varies by system and is greater than the number of holds that produce blank titles (SIERRA-34373).</p>	SIERRA-34732	Sierra 5.3	2021-04-25	Fixed in Sierra 5.4
<p>Sorting bib hold queue by priority sorts in alpha order instead of numerically</p> <p>When clicking on the "#" column to sort a hold queue by priority (queue position), Sierra sorts the holds alphabetically (1, 10, 11) instead of numerically (1, 2, 3).</p> <p>As a partial workaround, if the queue has not been reordered, sorting by date placed will be the same as priority order.</p>	SIERRA-34458	Sierra 5.3	2021-06-09	Fixed in Sierra 5.4

<p>Some titles display blank in Manage Holds</p> <p>When staff retrieve a large number of holds in Manage Holds, some holds do not display a title. This appears related to the number of holds retrieved rather than to particular records, because the same hold will display a title when retrieved in a smaller result set.</p> <p>The number of holds required to reproduce the blank title display varies by system and is less than the number of holds that produce an empty results table (SIERRA-34732).</p>	SIERRA-34373	Sierra 5.3	2021-04-19	Fixed in Sierra 5.4
<p>Express Lane creates broken checkout links for items with item-level holds</p> <p>With a particular configuration, Express Lane will create a broken checkout link when checking out an item with an item-level hold to a patron other than the one with the hold. This only occurs when both of the following are true:</p> <ul style="list-style-type: none"> • Express Lane is configured to allow checkout of items with item-level hold for another patron • The Circulation Option "Holds: Number of holds before minimum use used for due date" is blank. <p>*This issue was originally reported in Sierra 3.3 as SIERRA-24532, but the fix caused other problems (SIERRA-31850), so the original fix was reverted in Sierra 5.3 and the issue resubmitted for a new fix.</p>	SIERRA-32519	Sierra 5.3 *	2021-04-01	Fixed in Sierra 5.4
<p>"Invalid ID or password" when overriding patron blocks, if the workstation has forced login</p> <p>"Forced login" means that a username is set for the workstation's IP address in Limit Network Access, which automatically logs the user in to the SDA. When a staff member at one of these workstations attempts to override a patron block, they see a message "Invalid ID or password!" and are unable to override.</p>	SIERRA-34285	Sierra 5.1	2021-03-29	Fixed in Sierra 5.4

<p>Patron not removed from collections when no recent Fines Paid record exists</p> <p>If a patron is in collections, and all outstanding charges are removed without writing to Fines Paid, the patron will not be removed from collections even though they no longer owe any money to the library. This could occur if the library chooses to purge fines without writing to Fines Paid or if a software issue causes a fine to be removed without a Fines Paid entry (for example, see KI SIERRA-33529).</p>	SIERRA-33528	Sierra 5.0	2020-12-29	Fixed in Sierra 5.4
<p>SIP2 does not respect Holdshelf Loan Rule Set by Pickup Location</p> <p>SIP2 checkin of a held item onto the holdshelf does not respect the Holdshelf Loan Rule Set by Pickup Location feature. This means that the Time to Pickup and Text Pickup Notice for that hold may be different than if the item were checked in using the SDA or Sierra Web.</p> <p>Although this issue was reported in 2020, it likely has existed since the feature's development on Millennium.</p>	SIERRA-33442	Sierra 3.3	2020-12-29	Fixed in Sierra 5.4

CREATE LISTS

Description	Key	First Known Version	Date Added	Resolution
<p>Create Lists does not persist record view when navigating to Next Record or Previous Record</p> <p>In Sierra 5.3, when viewing a record in a review file, Sierra should keep the same record view (e.g. Edit or Summary) when navigating to another record in the same review file. Instead, navigating with Next Record or Previous Record reverts to the default record view.</p> <p>This issue occurs when a user's Record View Properties have never been customized in Create Lists (the system is using the default record view). For users whose</p>	SIERRA-35011	Sierra 5.3	2021-07-13	Fixed in Sierra 5.4

<p>Record View Properties have been customized, see SIERRA-35010.</p>				
<p>Create Lists does not persist record view if the user's Record View Properties have been customized</p> <p>In Sierra 5.3, when viewing a record in a review file, Sierra should keep the same record view (e.g. Edit or Summary) when navigating to another record in the same review file. Instead, if the user's Record View Properties have been customized, Create Lists always uses the customized view when opening a record.</p> <p>This issue occurs when a user's Record View Properties have never been customized in Create Lists (the system is using the default record view). For users whose Record View Properties have been customized, see SIERRA-35010.</p>	<p>SIERRA-35010</p>	<p>Sierra 5.3</p>	<p>2021-07-13</p>	<p>Fixed in Sierra 5.4</p>
<p>Some users cannot import records in Create Lists</p> <p>When a user's default mode (the first-listed mode in the user's first Workflow) is one of several modes (see below), clicking the Import Records button in Create Lists does not open the Import Records dialog.</p> <p>Default modes that cause problems with Import Records include but may not be limited to:</p> <ul style="list-style-type: none"> • Web Master • Statistics • Count Use - Internal Use <p>As a workaround, choosing Catalog mode before going to Create Lists the first time will enable the Import Records button to function.</p>	<p>SIERRA-34731</p>	<p>Sierra 5.3</p>	<p>2021-06-09</p>	<p>Fixed in Sierra 5.4</p>

<p>Renaming a review file allows a blank name</p> <p>If staff rename a review file and click OK without entering a name, Sierra will save a blank name for the review file. An existing query cannot be re-run if the review file has no name.</p>	SIERRA-34879	Sierra 5.2	2021-06-17	Fixed in Sierra 5.4
<p>Some records cause List Records to truncate output to an email printer</p> <p>If "Display each variable-length field on a new line" is unchecked in List Records Settings, List Records wraps variable field data into lines. If this wrapping results in a line with a period (.) and no other content, the email will be truncated at that point. Records that cause this problem are not obvious, but they are consistent.</p>	SIERRA-34410	Sierra 5.2	2021-04-02	Fixed in Sierra 5.4
<p>List Records doesn't list all fields after the list is sorted</p> <p>If staff sort a review file of patrons by name and then List Records, including the patron name, the name field is missing for some patron records in the output. If staff list the same review file before sorting, all patron names are output correctly. This issue may affect additional record types and fields, not just patron name.</p>	SIERRA-34087	Sierra 5.2	2021-03-29	Not reproducible in Sierra 5.4
<p>Freeze when attempting to export records from Create Lists</p> <p>Several factors may cause exporting records in Create Lists to be slow or to freeze and are particularly potent when combined.</p> <ul style="list-style-type: none"> • Exporting patron fields from an item review file • Exporting patron telephone • Exporting a significant number of fields (7 in the example that was investigated) <p>All of these issues have been resolved.</p>	SIERRA-34081	Sierra 5.2	2021-06-17	Fixed in Sierra 5.4

<p>EPQ when storing orders and based on a review file of bibs</p> <p>A search storing order records, querying the FUND field, and based on an existing review file holding bib records, does not complete. On some servers the search results in an Error Occurred Processing Query message, and on others the search stays "in progress" forever.</p>	SIERRA-34529	Sierra 5.1	2021-03-29	Fixed in Sierra 5.4
<p>EPQ when searching LINKED REC not exist</p> <p>A search containing the criteria BIBLIOGRAPHIC LINKED REC not exist to ITEM AND not exist to ORDER AND not exist to CHECKIN fails with an Error Occurred Processing Query message.</p>	SIERRA-33504	Sierra 5.1	2020-12-20	Fixed in Sierra 5.4
<p>Review file window disables access to the main SDA window</p> <p>When viewing the list of records in a review file, the main SDA window is disabled. This means that the user cannot, for example, change from Create Lists to another function while the review file list remains open.</p>	SIERRA-31462	Sierra 5.1	2020-12-08	Fixed in Sierra 5.4
<p>Create Lists search for MARC 008 Run Time = "" (blank) does not return records with blank Run Time</p> <p>When searching in Create Lists for Bibliographic record MARC 008 Run Time = "" (blank), records with blank Run Time are not found.</p>	SIERRA-34086	Sierra 5.0	2021-07-07	Fixed in Sierra 5.4
<p>Exported patron or vendor address fields missing part of the address</p> <p>When exporting address fields from either patron or vendor records, part of the address is sometimes missing from the exported data. This occurs primarily at libraries in the UK, Ireland, and elsewhere in Europe.</p>	SIERRA-33931	Sierra 4.3	2021-02-11	Fixed in Sierra 5.4

<p>Create Lists search for "patron barcode in" finds patrons with empty barcode fields</p> <p>In Create Lists, when searching patron barcodes using the "in" operator (e.g. "patron barcode in 12345"), the results include patrons with empty barcode fields.</p>	SIERRA-34399	Sierra 3.0	2021-03-22	Fixed in Sierra 5.4
<p>EPQ when appending to a review file if the appending query contains AND</p> <p>When appending to an existing review file and specifying search criteria that include the AND operator, the append fails with an Error Occurred Processing Query message.</p>	SIERRA-21309	Sierra 2.3	2021-01-04	Fixed in Sierra 5.4

ERM

Description	Key	First Known Version	Date Added	Resolution
<p>Coverage load does not create ERM links when resource name contains a hyphen</p> <p>If the resource name or id in the resource record contains a hyphen, coverage load does not create the ERM link field in the loaded checkin records.</p>	SIERRA-33936	Sierra 5.2	2021-05-03	Fixed in Sierra 5.4
<p>Coverage load creates bib records with subfield ja in MARC 001</p> <p>When using a template containing MARC field 001, coverage load inserts a subfield ja in the MARC 001. MARC 001 fields should have no indicators or subfields.</p>	SIERRA-33445	Sierra 5.1	2021-03-21	Fixed in Sierra 5.4

REPORTS AND STATISTICS

Description	Key	First Known Version	Date Added	Resolution
<p>Proxy error in Web Management Reports Patron Searches limit by terminal</p> <p>In the Web Management Reports Browser Interface, attempting to Limit Terminals Reported On for the Patron Searches report results in a proxy error.</p>	SIERRA-35552	Sierra 5.3	2021-09-22	Fixed in Sierra 5.4
<p>Web Management Reports "Remove Existing Tables" is not clickable</p> <p>In Web Management Reports Circ Activity, clicking on the box next to "Remove Existing Tables" does not pop-in the box to indicate that previous working files have been cleared.</p>	SIERRA-34454	Sierra 5.3	2021-04-19	Fixed in Sierra 5.4
<p>Diacritic characters in location names in Web Management Reports Spreadsheet Interface</p> <p>When a location name contains a diacritic character (e.g. "ä"), the multi-select box for location limits displays the curly-brace code ("{u00E4}") instead of the correct character.</p>	SIERRA-34759	Sierra 5.2	2021-06-09	Fixed in Sierra 5.4

RESOURCE SHARING (INN-REACH, ARTICLEREACH, ILL, NCIP)

Description	Key	First Known Version	Date Added	Resolution
<p>Cannot check in NCIP items from patrons in Sierra</p> <p>When attempting to check in a NCIP item from the patron to whom it is checked out, the Sierra client freezes and crashes. The item remains checked out to the patron.</p>	SIERRA-34982	Sierra 5.3	2021-06-09	Fixed in Sierra 5.4

SERIALS

Description	Key	First Known Version	Date Added	Resolution
In Serials Checkin, copying a bibliographic record with location "multi" creates an empty bib record When copying a bibliographic record with location "multi", in Serials Checkin mode, Sierra creates a bad, empty bib record. This only occurs in Serials Checkin. Catalog mode copies the bib record correctly.	SIERRA-30972	Sierra 4.3	2021-07-13	Fixed in Sierra 5.4

SIERRA WEB

Description	Key	First Known Version	Date Added	Resolution
Viewing a patron record in ILL freezes the Sierra Web session When staff view the patron record tab for an ILL request, if the patron record contains a TELEPHONE (t) or TELEPHONE2 (p) field, the Sierra Web session freezes.	SIERRA-34906	Sierra 5.3	2021-05-28	Fixed in Sierra 5.4
Viewing possible duplicates for a patron record freezes the Sierra Web session When Sierra finds possible duplicates for a patron record, if the existing record being displayed contains a TELEPHONE (t) or TELEPHONE2 (p) field, the Sierra Web session freezes.	SIERRA-34894	Sierra 5.3	2021-05-25	Fixed in Sierra 5.4
Selecting a template for a new patron record freezes	SIERRA-	Sierra 5.3	2021-05-	Fixed in Sierra 5.4

<p>the Sierra Web session</p> <p>When Sierra prompts staff to choose a template for a new patron record, if the displayed patron template contains a TELEPHONE (t) or TELEPHONE2 (p) field, the template selection window does not display completely, and the Sierra Web session freezes.</p> <p>The workaround is either to configure the login to use a specific template (in Admin Settings, New Records tab) or to remove telephone fields from patron templates (edit templates in Admin Settings, Record Templates tab). Templates can be edited successfully in Sierra Web. The issue only affects viewing.</p>	34886		25	
<p>Viewing an item's current or last patron freezes the Sierra Web session</p> <p>Using "Patron View Actions" to view the current or last patron to check out an item displays the patron record window without borders and freezes the Sierra Web session, if the patron has a TELEPHONE (t) or TELEPHONE2 (p) field.</p>	SIERRA-34851	Sierra 5.3	2021-05-13	Fixed in Sierra 5.4
<p>Viewing a patron record freezes the Sierra Web session</p> <p>In Sierra Web Check Out (Circ Desk), clicking the View Patron Record button of a patron with a TELEPHONE (t) or TELEPHONE2 (p) field displays the patron record window without borders and freezes the Sierra Web session. Opening the patron record in Edit mode functions normally.</p>	SIERRA-34496	Sierra 5.3	2021-04-19	Fixed in Sierra 5.4
<p>Cannot batch extend due dates in Sierra Web</p> <p>In Sierra Web Rapid Update, when selecting Tools Rapid Update Options Update Due Date, the "Current Command" (and "History") sections of the window disappear. It is not possible to set a new due date for updating the items.</p>	SIERRA-34111	Sierra 5.2	2021-01-29	Fixed in Sierra 5.4
<p>Sierra Web Create Lists: Typing in the Condition cell does not select the expected condition</p> <p>Typing in the Condition cell (for example "h" for "has" or</p>	SIERRA-33941	Sierra 5.0	2020-12-29	Fixed in Sierra 5.4

"w" for "between") always selects "> greater than" instead of the expected condition.				
<p>Editing MARC leader in Sierra Web</p> <p>If staff edit the leader field without expanding it, changes are not saved. Staff must expand the field before editing in order to save the changes successfully.</p>	SIERRA-32149	Sierra 5.0	2020-12-16	Fixed in Sierra 5.4
<p>Templates with default data for variable fields in Sierra Web</p> <p>In Sierra Web, when creating a patron record with a template containing variable fields with default data and which prompt for input, the template's default data is not used. That is, the field prompts for input, but the template's default data does not appear.</p>	SIERRA-31701	Sierra 4.2	2020-12-16	Fixed in Sierra 5.4

STAFF SEARCH AND BROWSE

Description	Key	First Known Version	Date Added	Resolution
<p>Keyword searching for CJK characters that represent complete words</p> <p>When performing a keyword search in the Sierra application for multiple characters that represent whole words, Sierra does not find results that are expected. WebPAC returns the correct search results.</p>	SIERRA-34728	Sierra 5.1	2021-06-18	Fixed in Sierra 5.4
<p>Searching for title 恆, 卉, 芮, or 鈴 in the SDA</p> <p>Searching for 恆, 卉, 芮, or 鈴 against the title index in the SDA finds no records.</p>	SIERRA-34035	Sierra 5.1	2021-06-18	Fixed in Sierra 5.4
<p>Publish Date facet does not show all expected results</p>	SIERRA-32553	Sierra 5.1	2020-05-28	Fixed in Sierra 5.4

<p>In Catalog function (or other search function, like Search/Holds), when searching a keyword search that will retrieve a huge number of records, the result count in the Publish Date facet increases after selecting a year. (For example, the year 1993 shows a count of 13 and then changes to 34 after choosing that year as a limit.)</p>				
<p>Searching for call numbers containing apostrophes</p> <p>When searching for a call number that contains an apostrophe (e.g. "CON-CN'99"), Sierra displays the call number in the browse list, but the brief bib display remains blank, and the record will not open from the browse.</p>	<p>SIERRA-33207</p>	<p>Sierra 4.3</p>	<p>2021-06-14</p>	<p>Fixed in Sierra 5.4</p>

WEB ACCESS MANAGEMENT

Description	Key	First Known Version	Date Added	Resolution
<p>Unable to load CSS files in WorldCat database using WAM</p> <p>Unable to load CSS and other files in WorldCat database using WAM. 504 errors may result.</p>	<p>SIERRA-30995</p>	<p>Sierra 5.0</p>	<p>2019-11-15</p>	<p>Fixed in Sierra 5.4</p>

WEBBRIDGE

Description	Key	First Known Version	Date Added	Resolution
<p>WebBridge HTTPS links fail from the SDA</p> <p>Clicking on WebBridge HTTPS links from the SDA</p>	<p>SIERRA-34112</p>	<p>Sierra 5.2</p>	<p>2021-05-25</p>	<p>Fixed in Sierra 5.4</p>

results in a "400 Bad Request" error.

A similar issue for HTTP links (SIERRA-31239) was resolved in Sierra 5.2.

WEBPAC

Description	Key	First Known Version	Date Added	Resolution
<p>Forms on pverify*_web.html pages take patron to the wrong page after submitting, when using <!--{formbegin}--></p> <p>On pverify*_web.html pages, the <!--{formbegin}--> token generates HTML that takes patrons to the wrong page when they submit a form. For example, if patrons are prompted to log in while requesting, they could be taken to /search instead of to the next page in the requesting process.</p> <p>The workaround is to replace the <!--{formbegin}--> token on any pverify*_web.html page that is using it with the following line of code: <form name="patform" target="_parent" method="POST">.</p>	SIERRA-34885	Sierra 5.3	2021-06-01	Fixed in Sierra 5.4
<p>WebPAC Advanced Keyword Search does not break Thai phrases into component words</p> <p>When searching multiple Thai phrases using Advanced Keyword Search (using AND or OR), WebPAC does not break the phrases into their component words and therefore may not find expected results. A simple keyword search does separate words correctly.</p>	SIERRA-35001	Sierra 5.1	2021-08-06	Fixed in Sierra 5.4
<p>Titles in Chinese sorted incorrectly by stroke count</p> <p>When indexing is configured to sort by stroke count, titles in Chinese are displayed in incorrect order according to stroke count.</p>	SIERRA-33195	Sierra 5.1	2021-07-07	Fixed in Sierra 5.4

<p>Self booking calendar displays today as available even if the date is in Days Closed</p> <p>When the Days Closed table lists the current date as closed, WebPAC nevertheless displays the date as available and allows patrons to place self bookings. This only occurs if the Days Closed entry is a specific date ("12/29") and not a day of the week ("tue").</p>	SIERRA-33219	Sierra 5.0	2020-12-29	Not reproducible in Sierra 5.4
<p>The '+' plus sign is stripped from patron record telephone field for records created using patron registration</p> <p>Standard international phone codes start with a '+'. However, the plus sign is stripped from patron t tagged telephone variable length field when a new patron record is created via the self registration form.</p>	SIERRA-32054	Sierra 5.0	2020-03-19	Fixed in Sierra 5.4

Keywords Acquisition Cataloging Circulation Encore Web Access Management Web Management Reports WebPAC known issues 5.4

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Attributes

Software versions

- Sierra: 5.3

Taxonomy

- Known Issues > Sierra

Collections

- Encore
- INNReach
- Sierra

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