

# Engagement Committee Agenda Wednesday, June 8, 2021 at 2 PM

#### Zoom, registration link:

https://railslibraries.zoom.us/meeting/register/tJ0ucu-rqTsjH9GyXh0frlukzdBY7PqNpB5t

- I. Welcome and introductions
- II. Review charge of Engagement Committee
  - a. Charge: The Engagement Committee works to actively engage members at all levels, to create connections and advance the organization through activities like PrairieCat's annual conference PUG Day, peer networking opportunities, and more.
  - b. Meeting Frequency: Bi-monthly meetings in even-numbered months. August, October, February, April, June. 2nd Wednesday at 2:00 pm via Zoom.
- III. FY23 Committee Members
- IV. PUG Day 2022
  - a. Review survey results
  - b. Review any program proposal submissions
  - c. Review tentative presenters
  - d. Share draft event banner / program schedule
  - e. Discuss timeline for registration
- V. Member Events Schedule for 2022
  - a. In-person Member Updates April 19-22 2022
    - i. Share stats and feedback
  - b. Back-to-school event Update
- VI. FY22 Meeting Scheduled:

Next Meeting: Aug 10, 2022 at 2 pm via Zoom

# **Engagement Committee – FY23**

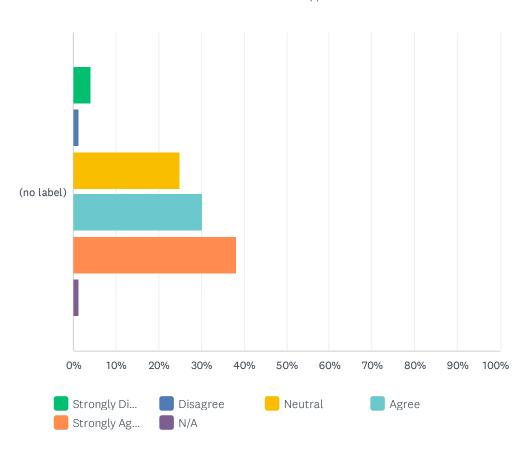
Bi-monthly meetings in even-numbered months.
February, April, June, August, October. 2nd Wednesday at 2:00 pm.

Listserv: engagement@mailman.prairiecat.info

Name	Library	Tier	Position	Email
Victoria A. Blackmer	Robert R. Jones PLD (Coal Valley)	Public Tier 3	Head of Children/Youth Services	coalvalleylibrary@gmail.com
Rici Dale	Reddick PLD (Ottawa)	Public Tier 1	Public Services Coordinator	eddale@reddicklibrary.org
Dana Fine	Princeton PL	Public Tier 2	Head of Technical Services	dfine@princetonpl.org
Karrah Kuykendall	Rock Island PL	Public Tier 1	Reference Librarian	kuykendall.karrah@rigov.org
Lisa Powell Williams	Moline PL	Public Tier 1	Adult and Young Adult Services Coordinator	lwilliams@molinelibrary.org
Vacant				
Vacant				
PrairieCat Staff				
Elizabeth Smith	Staff Lead		Training and Outreach Coordinator	elizabeth.smith@railslibraries.info
Magda Bonny			Cataloging and Database Supervisor	magda.bonny@railslibraries.info
Chelsey DeSplinter			HR and Administrative Assistant	chelsey.desplinter@railslibraries.info
Melissa Landis			Library Systems and Data Coordinator	melissa.landis@railslibraries.info

# Q1 I plan to attend the PUG Day virtual event.





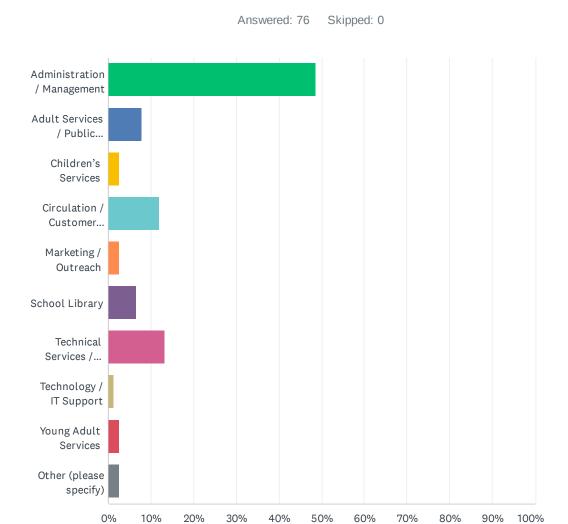
	STRONGLY DISAGREE		DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
(no label)		3.95% 3	1.32% 1	25.00% 19	30.26% 23	38.16% 29	1.32% 1	76	3.99

#	COMMENTS (PLEASE SPECIFY)	DATE
1	My staff is not at all interested/engaged in the virtual event.	5/24/2022 10:22 AM
2	I will be accepting a position at a new library before then	5/24/2022 10:18 AM
3	Usually someone else from my library attends but I might depending upon the offerings.	5/24/2022 7:54 AM
4	Will attend, however would like to see it in person again.	5/23/2022 7:15 PM
5	It depends on the offerings. Typically there is very little for catalogers.	5/23/2022 1:21 PM
6	It depends what programs are offered.	5/23/2022 1:14 PM
7	I'm not sure if I will be able to attend yet.	5/23/2022 1:14 PM
8	I plan to attend . I was interested in topics geared towards teen/ya high school library.Incentives for reading when they say , I don't like to read . Some students don't like E-books they prefer a physical book but they don't see the benefit?	5/23/2022 1:05 PM
9	It depends on my school schedule.	5/23/2022 11:24 AM
10	Will depend on school schedule, permission of administration, and availability of PD hours for educators.	5/23/2022 11:22 AM

# PUG Day and Continuing Education Events Survey 2022

11	I was hoping it would be in-person this year but will support virtual.	5/23/2022 11:16 AM
12	I think I might be out of town during PUG Day this year. If not, I will plan to attend!	5/23/2022 11:12 AM

# Q2 Select the area below that most accurately describes your library position.

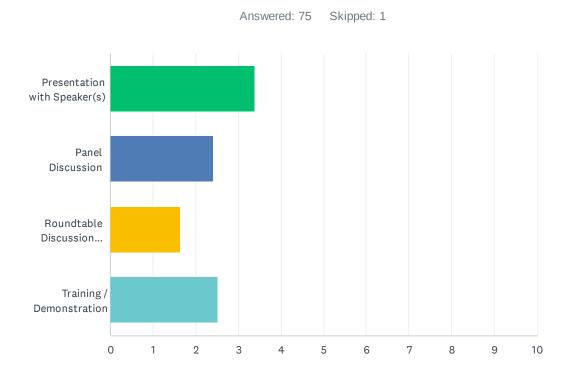


# PUG Day and Continuing Education Events Survey 2022

ANSWER CHOICES	RESPONSES	
Administration / Management	48.68%	37
Adult Services / Public Services	7.89%	6
Children's Services	2.63%	2
Circulation / Customer Service	11.84%	9
Marketing / Outreach	2.63%	2
School Library	6.58%	5
Technical Services / Collections	13.16%	LO
Technology / IT Support	1.32%	1
Young Adult Services	2.63%	2
Other (please specify)	2.63%	2
TOTAL	7	76

#	OTHER (PLEASE SPECIFY)	DATE
1	Cataloger	5/23/2022 1:21 PM
2	Para Pro/LTA	5/23/2022 1:05 PM

# Q3 Please rank your preferred virtual session format.



	1	2	3	4	TOTAL	SCORE
Presentation with Speaker(s)	60.27%	24.66%	9.59%	5.48%		
	44	18	7	4	73	3.40
Panel Discussion	13.70%	28.77%	43.84%	13.70%		
	10	21	32	10	73	2.42
Roundtable Discussion (attendee driven content)	9.33%	8.00%	20.00%	62.67%		
	7	6	15	47	75	1.64
Training / Demonstration	16.00%	38.67%	26.67%	18.67%		
	12	29	20	14	75	2.52

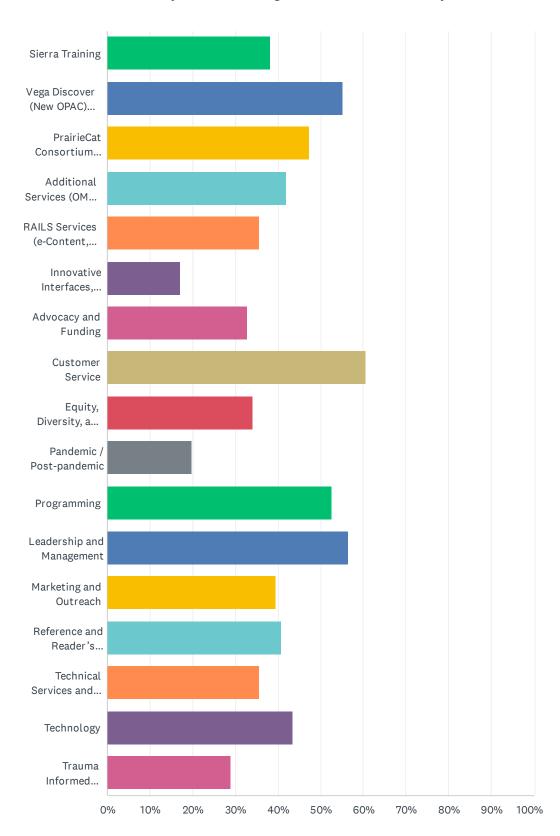
# Q4 How can we improve the virtual learning experience?

Answered: 15 Skipped: 61

#	RESPONSES	DATE
1	You already do a great job with this!	5/24/2022 10:37 AM
2	I would prefer the live event	5/24/2022 10:22 AM
3	Make recordings available	5/23/2022 9:21 PM
4	In person	5/23/2022 7:15 PM
5	Honestly, I think you guys do a great job with virtual content. But I just prefer in person.	5/23/2022 2:14 PM
6	dynamic presenters	5/23/2022 2:03 PM
7	?	5/23/2022 1:14 PM
8	Leader is enthusiastic about what they are discussing , and are interacting with attendees. Ask individual random questions.	5/23/2022 1:05 PM
9	When applicable, have break out groups that forces attendees to interact.	5/23/2022 12:52 PM
10	Every PUG Day I've intended - both online and off - has been great so I can't think of any improvements.	5/23/2022 12:29 PM
11	Have all handouts available before sessions.	5/23/2022 11:56 AM
12	We probably don't need tons of background and intro. Maybe keep that short so we can get to the actual info sooner.	5/23/2022 11:23 AM
13	Interactivity	5/23/2022 11:17 AM
14	Have handouts available prior to the session's start time.	5/23/2022 11:16 AM
15	We would really like to see more sessions that pertain to smaller libraries. Many of the sessions in the past have been geared toward the larger libraries with bigger budgets.	5/23/2022 11:14 AM

# Q5 I would attend sessions on the following subjects. (Please select all that apply.)

Answered: 76 Skipped: 0



# PUG Day and Continuing Education Events Survey 2022

ANSWER CHOICES	RESPONSES	
Sierra Training	38.16%	29
Vega Discover (New OPAC) Training	55.26%	42
PrairieCat Consortium (best practices, policies, services, etc.)	47.37%	36
Additional Services (OMNI / Overdrive, Mobile App etc.)	42.11%	32
RAILS Services (e-Content, Discounts, CE, Delivery, Find More IL, etc.)	35.53%	27
Innovative Interfaces, Inc. (vendor and product demos)	17.11%	13
Advocacy and Funding	32.89%	25
Customer Service	60.53%	46
Equity, Diversity, and Inclusion	34.21%	26
Pandemic / Post-pandemic	19.74%	15
Programming	52.63%	40
Leadership and Management	56.58%	43
Marketing and Outreach	39.47%	30
Reference and Reader's Advisory	40.79%	31
Technical Services and Collections	35.53%	27
Technology	43.42%	33
Trauma Informed Library Services	28.95%	22
Total Respondents: 76		

#	OTHER (PLEASE SPECIFY)	DATE
1	Any new ideas, possibilities for serving families with children or the early elementary students.	5/23/2022 4:43 PM
2	Self-Care & Mindfulness	5/23/2022 1:54 PM
3	Create list follow up. Explain more detail why the software requires certain fields. We can understand why you need criteria	5/23/2022 1:05 PM
4	Legal info for libraries!!!! Info on tax levies, copyrights, sharing photos on social media, etc.	5/23/2022 11:23 AM
5	We would really like to see a book repair program either virtually through PUG Day or even a live event at a later date.	5/23/2022 11:14 AM

# Q6 Please share any other session ideas or topics you would like to see offered.

Answered: 5 Skipped: 71

#	RESPONSES	DATE
1	Grant writing	5/24/2022 10:37 AM
2	In person programming	5/23/2022 7:15 PM
3	Self-Care, mental health care, mindfulness	5/23/2022 1:54 PM
4	For those who will never have an MLS, where to find the best inexpensive training and educational resources that will build job skills and experience to help in their job, but also create a better resume.	5/23/2022 1:14 PM
5	Short cuts when searching for titles , keywords , author. Tips and tricks for searching for a book with little info.	5/23/2022 1:05 PM



# PUG Day 2022 | Virtual | DRAFT Schedule

# **Thursday, September 22**

	Time	Length	Session	Speaker	Category
Session 1	9:00 - 10:00 AM	60 min	Board	Amanda	Leadership and
			Management:	Standerfer	Management
			Back to Basics		
Session 2	10:15 - 11:15 AM	60 min			
Session 3	11:30 - 12:00 PM	30 min			
	Lunch				
Session 4	1:00 - 2:00 PM	60 min			
Session 5	2:15 - 3:15 PM	60 min			
Session 6	3:30 - 4:00 PM	30 min			

# Friday, September 23

	Time	Length		
Session 7	9:00 - 10:00 AM	60 min		
Session 8	10:15 - 11:15 AM	60 min	Kelly Jensen,	Reference and
			<b>Banned Books</b>	Reader's
				Advisory;
Session 9	11:30 - 12:00 PM	30 min		
	Lunch			
Session 10	1:00 - 2:00 PM	60 min		
Session 11	2:15 - 3:15 PM	60 min		

<sup>\*</sup>schedule concurrent or pre-recorded sessions only if needed

# PUG Day Virtual: Program Proposal Form

Thank you for your interest in presenting a program at PrairieCat's PUG Day | Virtual. This is a continuing education and professional development webinar series and networking event for library staff. Program sessions will be offered via Zoom webinar on September 22-23, 2022. Please fill out this form if you (or your group) would like to present at PUG Day.

Submissions are open until June 7, 2022.

The PrairieCat Engagement Committee will review program submission on June 8, 2022 and you will be contacted within two weeks by the committee.

If there are any questions concerning your submission, a member of the committee will be in touch. Once you submit the form, you will receive a confirmation of submission to the email used to complete the form.

If you have any questions, please contact Elizabeth Smith at <a href="mailto:elizabeth.smith@prairiecat.info">elizabeth.smith@prairiecat.info</a> or (877) 542-7257, ext: 5238

You can find previous PUG Day program information here: <a href="https://support.prairiecat.info/conference">https://support.prairiecat.info/conference</a>

Email \*

kelly@riotnewmedia.com

Program Title \*

**Empowered Against Book Bans** 

Program Description (to be used in all materials with some edits by the committee as necessary)

Get to know the current state of book challenges across the US with a look at what led to this particular censorship movement. This presentation will offer not only the terminology and groups associated with book challenges in public schools and libraries within and beyond Illinois, but it will also offer insight into how to build strong challenge policies, craft effective responses to book challenges, and connect your community allies to ensure your public institution remains committed to information access for all. All attendees will walk away with a set of resources to put this knowledge into action immediately.

Identify Learning Outcomes: What should the participants know or be able to do after attending your session? "At the end of this session, participants will..."

This presentation will offer not only the terminology and groups associated with book challenges in public schools and libraries within and beyond Illinois, but it will also offer insight into how to build strong challenge policies, craft effective responses to book challenges, and connect your community allies to ensure your public institution remains committed to information access for all. All attendees will walk away with a set of resources to put this knowledge into action immediately.

If applicable, please mark if your program proposal falls under one or more of these categories.				
Customer Service				
Equity, Diversity, and Inclusion				
Leadership and Management				
Marketing and Outreach				
Pandemic / Post-pandemic				
PrairieCat Consortium (best practices, policies, services, etc.)				
Programming				
Reference and Reader's Advisory				
Sierra / OPAC Training				
Technology				
Not Applicable				
Other:				
Program Level *				
Beginner (attendees have little to no experience with the topic)				
Intermediate (attendees have some experience with the topic)				
Advanced (attendees have expertise in the topic)				

This program will be *
30 Minutes
60 Minutes
Other:
May this program be recorded and shared for later viewing? *
Yes
Yes, available for a limited amount of time
Yes, only to PrairieCat Member Libraries
○ No
Other:
Do you offer to host this program free of charge? *
Yes
No
Other:
If no, what is your requested speaker fee?

Questions for PrairieCat Staff
Additional Notes
Presenter Contact Information
Program Presenter 1 (Lead Contact): Full Name * Kelly Jensen
Presenter 1: Organization and Job Title * Editor, Book Riot
Presenter 1: Email * kelly@riotnewmedia.com
Presenter 1: Phone Number 708-945-7323

Presenter 1: Bio (to be used in program materials) \*

Kelly Jensen is an editor and author of three critically-acclaimed and award-winning YA anthologies, as well as an editor for Book Riot. At Book Riot, she writes a biweekly YA newsletter, "What's Up in YA?" and has focused much of her work in the last year on censorship. She's a former librarian who is passionate about reaching and serving teens.

Presenter 1: Photo (optional - to be used in program materials) kj-2022-headsho... Program Presenter 2: Full Name Presenter 2: Organization and Job Title Presenter 2: Email Presenter 2: Phone Number

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You can find previous PUG Day program information here: <a href="https://support.prairiecat.info/conference">https://support.prairiecat.info/conference</a>

Email \*

laureno@trpld.org

Program Title \*

Library Road Trip: Welcoming People Back Into Our Spaces

Program Description (to be used in all materials with some edits by the committee as necessary)

Public libraries are open and ready for business, yet our door counts are reflecting lower numbers than before the pandemic. Our month-long event crossed district, county and consortium lines to encourage our public to rediscover all their local libraries have to offer.

Identify Learning Outcomes: What should the participants know or be able to do after attending your session? "At the end of this session, participants will..."

- "1. At the end of this session, participants will consider a relatively inexpensive and low staff-intensive solution for increasing customer engagement, library door counts and marketing of library services.
- 2. At the end of this session, participants will be motivated to engage with their library neighbors to collaborate in other meaningful ways in order to bring greater awareness to the library services available in the community.
- 3. At the end of this session, participants will identify unique or specific attractions within their own institutions to share with new or returning patrons, as well as get feedback from their staff members who participate and visit other locations."

If applicable, please mark if your program proposal falls under one or more of these categories.
Customer Service
Equity, Diversity, and Inclusion
Leadership and Management
✓ Marketing and Outreach
Pandemic / Post-pandemic
PrairieCat Consortium (best practices, policies, services, etc.)
✓ Programming
Reference and Reader's Advisory
Sierra / OPAC Training
Technology
Not Applicable
Other:

Program Level *
<ul> <li>Beginner (attendees have little to no experience with the topic)</li> <li>Intermediate (attendees have some experience with the topic)</li> <li>Advanced (attendees have expertise in the topic)</li> </ul>
This program will be *
30 Minutes
60 Minutes
Other:
May this program be recorded and shared for later viewing? *
Yes
Yes, available for a limited amount of time
Yes, only to PrairieCat Member Libraries
O No
Other:

Do you offer to host this program free of charge? *
Yes
○ No
Other:
If no, what is your requested speaker fee?
Questions for PrairieCat Staff
Additional Notes
Presenter Contact Information
Program Presenter 1 (Lead Contact): Full Name *
Lauren Offerman
Presenter 1: Organization and Job Title *
Three Rivers Public Library District

Presenter 1: Email \* laureno@trpld.org

Presenter 1: Phone Number

8154676200 x5

Presenter 1: Bio (to be used in program materials) \*

Lauren is proud to serve her hometown at Three Rivers Public Library District, in Channahon and Minooka, where she has worked since 2009, and has been the Executive Director since 2014. She has two grown daughters and a spoiled cat named Edgar Allan Purr. When not librarying, Lauren enjoys traveling, reading, walking, and

Presenter 1: Photo (optional - to be used in program materials)



Program Presenter 2: Full Name

Danni Esposito

Presenter 2: Organization and Job Title

Three Rivers Public Library District, Business Manager

6/1/22, 1:38 PM PUG Day Virtual: Program Proposal Form Presenter 2: Email dannie@trpld.org Presenter 2: Phone Number 8157676200 Presenter 2: Bio (to be used in program materials) Danni has worked at Three Rivers since 2010, beginning as an Administrative Assistant, and moving into the newly created Business Manager position in 2021. Danni is married and has two teen children, as well as

two cats. In her spare time, Danni likes to read and either go to the beach or lounge by the pool.

Presenter 2: Photo (optional - to be used in program materials)



Program Presenter 3: Full Name

**Becky Goode** 

Presenter 3: Organization and Job Title

Shorewood-Troy Public Library, Adult, Teen and Technology Services Manager

Presenter 3: Email

bgoode@shorewoodtroylibrary.org

Presenter 3: Phone Number

8157251715

## Presenter 3: Bio (to be used in program materials)

Becky Goode is the Adult, Teen & Technology Services Manager at Shorewood-Troy Public Library. She is passionate about library outreach and expanding community services to patrons. Becky has worked alongside partnering libraries as well as local organizations, including Job Corps and Senior Services of Will County, to offer the library's resources throughout Shorewood and its surrounding areas. She also continues to work on bridging the technology gap for older generations of patrons through programming and one-on-one instruction. In her down time, Becky enjoys reading graphic novels and historical fiction, as well as playing with her 8-year-old rescue pup.

Presenter 3: Photo (optional - to be used in program materials)



Becky Headshot ...

Program Presenter 4: Full Name

Krista Katzen

Presenter 4: Organization and Job Title

Oswego Public Library District, Assistant Library Director

Presenter 4: Email

Kkatzen@oswego.il.lib.us

Presenter 4: Phone Number

6309781037

Presenter 4: Bio (to be used in program materials)

Krista has worked for the Oswego Public Library District for the past 16 years. I started in Youth Services, then became the Young Adult Department Head, before moving into the Assistant Director position. I'm currently working on my CPLA (Certified Public Library Administrator) certificate.

Presenter 4: Photo (optional - to be used in program materials)



Krista Katzen he...

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Google Forms

# **PUG Day 2022**

# (working document)

#### Timeframe

- Send Save-the-date in April 2022
  - o Sent 3/31/22
  - o Newsletter, April
- Send call for proposals April / May 2022
  - o Sent 4/18
  - Newsletter, April + Member Updates
  - o Sent 5/17
  - Newsletter, May
- Recruit speakers April / May 2022
- Send Survey May / June 2022
- Update website landing page June 2022
- Finalize Schedule June 2022
- Open registration June /July 2022
- Finalize details / prepare for event

Event Dates: Thursday, September 22 and Friday, September 23

## **Budget – PUG Day / any other CE events:**

• \$5,000

## **Details**

- 2 day virtual event Thursday and Friday
- Use Zoom and similar format as last year

# **Session Ideas:**

#### Confirmed

- Emailed Kelly Jensen, Illinois Banned Books, confirmed 9/23 at 10:15 AM
- Emailed Amanda Standerfer, Consulting, Managing Boards, confirmed 9/22 at 9 AM

## **In Progress**

- Emailed Dean Cooper, Innovative, 9/22 and/or 9/23 confirm topics
- Emailed Patrick Lloyd, Trauma Informed Training, Texas State Library, 5/25/2022
- Emailed Cheri Faust, CMC Heartland, 5/12/2022

#### **Possible**

- Quinn O'Brian, Davenport PL Social Worker ask Lisa to reach out?? // Trauma informed care session
- Book Repair other CE event??
- Three Rivers PLD??

#### **PrairieCat led sessions**

- Vega Discover Demo and QA
- Advanced Reports / Create Lists?



# September 22-23, 2022 PUGDAY Virtual

Connecting Libraries to Strengthen Communities

