



**PrairieCat User Experience Committee  
Agenda  
June 3, 2021**

The committee will meet on Thursday, June 3, 2021 (1:00PM - 2:00 PM) online via Zoom.

Register online:

<https://railslibraries.zoom.us/meeting/register/tjMode2srT8uEtNEWj74bmJ9uF2TPN2Us6-5>

- I. Welcome and introductions, public comment
- II. Review and approval of minutes, 3/4/2021 (pp. 2-3)
- III. Update, Vega development partnership with Innovative
- IV. Discussion, October Resource Sharing Summit topics
- V. Develop questions for UX portion of Strategic Planning survey (p. 4)
- VI. Any other topics to discuss?
- VII. Adjournment

Next meeting, September 9, 2021 via Zoom



**PrairieCat User Experience Committee  
Minutes  
March 4, 2021**

The committee met on Thursday, March 4, 2021 (1:00PM - 2:00 PM) online via Zoom.

Register online:

<https://railslibraries.zoom.us/meeting/register/tJEIftuqtzliG9TUI8oo1udIWHNUxyFYyHUQ>

I. Welcome and introductions, public comment

Present via Zoom: Elizabeth Smith (PrairieCat), Carolyn Coulter (PrairieCat), Lisa Powell Williams (MX), Chelsey DeSplinter (PrairieCat), Stefanie Sullivan (RL), Nicole Johnson (LP), Melissa Landis (PrairieCat), John Slanicky (PrairieCat), Ashley Middleton (NL), Emily Schaub (PU), Maria Laude (III), Dean Cooper (III), Christina Nobiling (RP), Jason Jensen (PrairieCat)

Not present: Geoff Graham (FP), Katy Wiegert (PT), Tricia Dean (WL), Julie Wayland (PR)

Guests: Dean Cooper and Maria Laude with Innovative

There was no public comment.

II. Review and approval of minutes, 12/3/2020

**Motion #1: The Committee voted by vocal acclimation to approve the minutes from 12/3/2020 meeting minutes as presented. There was no discussion on the motion.**

III. Update, Capira mobile app

Coulter (PrairieCat) updated the Committee on the Capria mobile app. The issue with patron's taking selfies instead of pictures of their IDs has been fixed. Birthdate has been added to the patron registration but it is not a mandatory field. These issues should be fixed with a reinstall of the app.

Johnson (LP) stated they are having location issues. Coulter responded that location problems can be addressed by creating a help desk ticket.

Powell Williams (MX) said she is getting an error retrieving results when doing a search. Coulter replied it might have to do with the encore update we just completed, there is a help desk ticket in the works.

- IV. Demonstration, Vega Discovery (Innovative sales rep. Dean Cooper), discussion following  
Dean Cooper (Innovative) and Maria Laude (Innovative) presented and demonstrated the new platform Vega Discover.
- V. Update, PrairieCat support page/launch page migrations  
Coulter (PrairieCat) reminded the Committee of PrairieCat's migration from RAILS to Cherry Hill for the PrairieCat Support/Launch pages. These sites are up and running, but we are making sure they all work correctly.
- VI. Discussion, PrairieCat strategic planning evaluation plan survey questions  
Coulter (PrairieCat) stated the new strategic plan for FY22-FY24 has been approved. PrairieCat would like the committee's input on the member survey questions for the evaluation on the End User Experience portion of the strategic plan. Please send any input or suggestions to the User Experience group or [carolyn.coulter@railslibraries.info](mailto:carolyn.coulter@railslibraries.info).
- VII. Adjournment

Next meeting, June 3, 2021 via Zoom



**To: PrairieCat User Experience Committee**

**From: Carolyn Coulter, Director**

**RE: Annual Strategic Planning Survey**

Below are the UX Goals from the Strategic Plan Activity Plan for 2021-2024. What are the survey questions we would like to associate with these activities/goals?

**Goal 1: Services are focused on meeting user needs and improving user engagement.**

**Activity**

Explore group purchases for online training content (Niche Academy)

Continue to explore group purchasing for other products or services beneficial to membership

**Goal 2: PrairieCat seeks opportunities to enhance services to further meet the needs of diverse users.**

**Activity**

Create brief “how to” videos on using the ILS and other PC services for members to use with their community

**Goal 3: PrairieCat pursues vendor relationships to offer expanded services to end users.**

Seek out ILS enhancements to offer members

Continue to add app functionality

Enhance security on member connectivity