



**PrairieCat User Experience Committee
Minutes
September 1, 2022**

The committee will meet on Thursday, September 1, 2022 (1:00PM - 2:00 PM)
online via
Zoom.

Register online:

https://railslibraries.zoom.us/meeting/register/tJ0vd-mqrzwwGtBpTBsrISb_hJD_ZpSRc-rl

- I. Welcome and introductions, public comment
Present via Zoom: Carolyn Coulter (PrairieCat), Stefanie Sullivan (RL), Chelsey DeSplinter (PrairieCat), Ashley Middleton (NL), Christina Nobile (RP), John Slanicky (PrairieCat), Lisa Powell Williams (MX), Elizabeth Smith (PrairieCat), Emily Schaub (PU), Jill Barth (LP), Katy Wiegert (PT), Melissa Landis (PrairieCat), Julie Wayland (PR),

Not present: Geoff Graham (FP), Jason Jensen (PrairieCat), Tricia Dean (WL), Nicole Johnson (LP),

Guests: Jen Finnerty (NC)

There were no public comments.

- II. Review and approval of minutes, 3/3/2022

Motion #1: Sullivan (RL) moved and Schaub (PU) seconded to approve the minutes. The Committee voted by vocal acclimation to approve the minutes from 3/3/2022 meeting minutes as presented. There was no discussion on the motion.

- III. Update, Vega Discover production site rollout and training
Coulter (PrairieCat) stated we have a production site up and running and are currently working on creating the individual library sites. There is a Vega training with Innovative on September 12, 2022. This Committee should have received an invite to that meeting. This will be a Train the Trainer session. Coulter explained this training session will be for PrairieCat Staff, User Experience Committee and the

Training Committee. After this training, we would like to have a meeting with the User Experience Committee and the Training Committee together to come up with a training roll out plan for the membership.

Coulter mentioned she gave a Vega Discover demonstration for Moline Public Library on August 31, 2022. It went well, but there were questions, of course, which brought up what would be the best way to receive feedback from the membership once Vega is rolled out. It was thought to start a separate queue for Vega with the Help Desk. However, that does not open responses to the public. Another thought is having a forum on the new website, but the new website will not be ready before Vega is released. Coulter said the best thought until the new website is released and we can utilize forums, would be to use the Help Desk and create a separate web page on the support site with questions and answers for people to reference. The Committee agrees with this idea.

Coulter continued, stating, when she was showing the screenshots during the demonstrations, eBooks show up as "eBook available from *OverDrive*." It was stated that should this read "eBook available from *Libby*" instead because that's the name of the app and OverDrive is getting rid of the OverDrive app. Coulter reviewed this with Innovative. OverDrive as an entity still exists. Their app is called Libby and they have a separate app for schools called Sora. Should we change this to Libby? Coulter believes we should leave it as OverDrive because OverDrive still exists and if we change it to Libby, will it confuse the school users? Williams (MX) asked if it could read Libby at OverDrive or Sora at OverDrive? Landis (PrairieCat) and Wayland (PR) both agreed with this suggestion. Coulter stated the wording will have to be consistent across the consortia, we cannot separate out the schools. We could say "eBook available from *Libby/Sora*." Williams agreed with this wording. Middleton (NL) agreed stating we are using more of their marketing to remind people it is called Libby now. Coulter will try to come up with a graphic and make this change.

Wayland (PR) asked about Axis 360. Coulter said the Axis 360 integration is complete but she has not seen it show up in the PrairieCat server.

- IV. Update, redesign of support.prairiecat.info
Smith (PrairieCat) gave an update on the progress of the support site redesign. PrairieCat is working with Cherry Hill on this project. We are about at the end of the design portion of the project and will then move to the building of the site. The layout will be similar to the current site. Smith shared the homepage design with the Committee. Smith pointed out the addition of the quick system status bar. She gave two options on this status bar's location and asked the Committee for their preference. The Committee agrees to move forward with the quick system status bar instead of the drop down.
- V. Any other topics to discuss?
No other topics were discussed. Wayland asked for an ETA on Vega.

VI. Adjournment

The meeting adjourned at 1:34 pm.

Next meeting, December 1, 2022 via Zoom