PrairieCat User Experience Committee
Minutes
March 3, 2022

The committee met on Thursday, March 3, 2022 (1:00PM - 2:00 PM) online via Zoom.

Register online:
https://railslibraries.zoom.us/meeting/register/tJwqdOqurzkoG9Uxb97061LTT1A7EPAsaxDc

I.   Welcome and introductions, public comment
     Present via Zoom: Carolyn Coulter (PrairieCat), Stefanie Sullivan (RL), Nicole Johnson (LP), Patricia Smith (RO), Chelsey DeSplinter (PrairieCat), Ashley Middleton (NL), Christina Nobiling (RP), John Slanicky (PrairieCat), Lisa Powell Williams (MX), Jason Jensen (PrairieCat), Elizabeth Smith (PrairieCat), Tricia Dean (WL)

     Not present: Geoff Graham (FP), Katy Wiegert (PT), Julie Wayland (PR), Melissa Landis (PrairieCat), Emily Schaub (PU)

     Guests:

     There were no public comments.

II. Review and approval of minutes, 12/2/2021

     Motion #1: Smith (RO) moved and Johnson (LP) seconded to approve the minutes. The Committee voted by vocal acclimation to approve the minutes from 12/2/2021 meeting minutes as presented. There was no discussion on the motion.

III. Update, Vega Discover and test site
     Coulter (PrairieCat) gave a demonstration of the holds integration with Vega Discover. PrairieCat works unofficially as a development partner with Vega Discover and we have been able to give our feedback on holds for consortia. Williams (MX) stated that this will be so much better and easier for the Patrons to use and understand. It sounds like our release date for Discover has been pushed back until July for Sierra users.

IV. Update, Capira mobile app, coming features
Coulter (PrairieCat) said, unfortunately, the meeting with Capira was cancelled last week so we have rescheduled for the week after next. Apparently, they have a big announcement coming out at PLA. Coulter believes it has to do with more local control of some of the backend configurations. She will pass along more information once it becomes available.

V. Discussion, redesign of support.prairiecat.info
Coulter (PrairieCat) stated she did receive feedback from some of the committee members regarding the redesigning of the PrairieCat Support Sie. We are working with Cherry Hill, who hosts our support site, to do a couple of things: one, upgrade to the lasted version of Drupal (which is Drupal 9 and we are currently on 7) and two, redesigning and reorganizing the support site. Coulter said we have received feedback from members that things on the site are hard to find and the search function does not work very well. Coulter asked what the committee uses the most on the PrairieCat support site. Smith (RO) uses the help desk to turn in a ticket. Johnson (LP) and Williams (MX) also use the help desk quite a bit. Smith also said she uses reports and statistics a lot. Sullivan (RL) said the training/Talent LMS link is hard to find. Coulter agreed and said it needs to be more prominent. Dean (WL) would like to see a better listing of the PrairieCat staff and their responsibilities/departments. Middleton (NL) mentioned finding iCODE/locations lists can be difficult. Coulter asked the committee to send her any other feedback as they may think of it.

Coulter also said we looking into adding forums for members to have discussions and exchange information. Swan has a forum on their site. They are using a plugin called Discourse. Drupal does have a forum feature that we will be looking into.

VI. Any other topics to discuss?
No other topics were mentioned.

VII. Adjournment

Next meeting, June 2, 2022 via Zoom