PrairieCat

220 W. 23rd Ave.
Coal Valley, IL 61240
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support.prairiecat.info

User Experience Committee

Agenda

December 3rd, 2026

"In order to better serve both patron and staff end users, the User Experience Committee will discuss and recommend to the Administrative Council services and configurations in order to optimize usability."

The User Experience Committee will meet on Thursday, December 3rd, 2026, 1:00 – 2:00 pm online via Zoom.

Register to attend the meeting (https://support.prairiecat.info/events/prairiecat-user-experience-committee-meeting-2026-06-04)

1. Call to order, welcome and introductions
2. Review agenda for addition/changes
   2.1. Approve minutes for September 3rd, 2026, User Experience Committee meeting
3. Patron Registration
   3.1. Set-Up and Requirements
   3.2. Possible issues?
4. Hoopla Flex Integration Vega Discover
   4.1. Is this a collection that libraries utilize?
5. PUG Day 2027
   5.1. Session Topic and Presenter Search
6. Strategic Plan Survey Results
   6.1. Vega Admin Login and Permissions
7. Any other topics?
8. Adjournment

Next Meeting – Thursday, March 4th, 2027

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User Experience Committee

Minutes

September 3rd, 2026

"In order to better serve both patron and staff end users, the User Experience Committee will discuss and recommend to the Administrative Council services and configurations in order to optimize usability."

The User Experience Committee met on Thursday, September 3rd, 2026, 1:00 – 2:00 pm online via Zoom.

Register to attend the meeting (https://support.prairiecat.info/events/prairiecat-user-experience-committee-meeting-2026-06-04)

1. Call to order, welcome and introductions
   Present via Zoom: Shelby O'Hara (PrairieCat), Chelsey Knippel (PrairieCat), Emily Kofoid (GV), Kari Prange (LP), Melissa Landis (PrairieCat), Victoria Blackmer (CV),

   Not present: Britta Krabill (DK), Jennifer Barton (GE), Marie Monaco (PO), James Stratton (RP), Eric Linnell (BD) Madison Ward (YK), Austin Nord (WO), Elizabeth Smith (PrairieCat), Kate Young (RL), Jason Jensen (PrairieCat), Carolyn Coulter (PrairieCat)

2. Review agenda for addition/changes
   O'Hara (PrairieCat) added a call for volunteers for the RFI working group to the agenda.

   2.1. Approve minutes for June 4th, 2026, User Experience Committee meeting

   Motion #1: Prange (LP) moved and Kofoid (GV) seconded to approve the minutes. The Committee voted by vocal acclimation to approve the minutes from 6/4/2025 meeting minutes as presented. There was no discussion on the motion.

3. My Account Portal
   O'Hara (PrairieCat) stated that there are 3 features that were launched with the My Account Portal. Account linking, patron registration, and Patron Assist. All 3 of these things are currently not enabled for our libraries.

   3.1. Account Linking
   O'Hara (PrairieCat) explained that account linking, allows library patrons to view and

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manage multiple library accounts, through the account portal in two different ways.

3.1.1. One-Way Linking

O'Hara (PrairieCat) said that the one-way linking is more likely to be used for a caretaker and a minor situation.

3.1.2. Two-Way Linking

O'Hara (PrairieCat) said that the two-way linking is more likely to be used between partners in a household. The only exception is when the receiver is a minor, and then that minor can't edit the sender's account, so they can't go in and change their mom's nickname to something silly. Once enabled, libraries will be able to customize how the miners are defined within the account linking interface.

Right now, this is not enabled for PrairieCat libraries because there is not a way for libraries to disable account lining within their specific libraries. The Committee agreed to keep this feature disabled until an update allows each library in the consortia to enable/disable account linking.

3.2. Patron Registration

3.2.1. Does it meet the needs of the consortium?

O'Hara (PrairieCat) stated that she is looking into the Patron Registration feature along with other staff members and evaluating its relevance for our consortium.

3.3. Patron Assist

3.3.1. Is this feature useful for our libraries?

O'Hara (PrairieCat) stated that the Patron Assist feature allows authorized staff to act on behalf of a patron in Vega Discover when it comes to performing these tasks: viewing and managing checkouts and holds, placing and modifying, cancelling or freezing requests, accessing and updating patron account information, viewing and taking action upon fines and fees, and creating and managing staff-generated lists and saved searches for the patron. What you cannot see are: patron reading history, patron-created lists, patron-created saved searches, and linked account drop-down menus. O'Hara asked the Committee if they would find this feature helpful. The Committee did not think this feature would be very helpful.

4. Idea Exchange

4.1. How can we get membership active on the platform?

O'Hara (PrairieCat) shared the list of PrairieCat staff submitted and/or voted on enhancement requests on Idea Exchange. She asked the Committee for suggestions to get member library staff more engaged and involved in voting, commenting and

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submitting enhancement requests. The Committee agreed to promote this with their fellow library staff members.

5. Vega Discover Customization Intensive – First round to begin in October
   5.1. What are the major pain points when customizing in Vega Admin
   O'Hara (PrairieCat) announced plans for a four-week Zoom intensive starting in October to help libraries customize their Vega Discover collection sites, with a maximum of 7 participants selected from those who completed required courses.

6. Call for volunteers for RFI Working Group
   O'Hara (PrairieCat) requested volunteers for an RFI working group and mentioned potential changes to other committees, particularly the training committee, while noting that the User Experience Committee would remain largely unchanged.

7. Any other topics?
   There were no other topics discussed.

8. Adjournment
   Adjourned at 1:31

Next Meeting – Thursday, December 3rd, 2026