

## **PrairieCat Administrative Council**

### **Brief**

**February 6, 2026**

#### Membership update

- PrairieCat is waiting to hear back from several of our Union List members who requested quotes for upgrading.
- Engagement Committee will begin planning Pug Day 2026. This will be a virtual event. PrairieCat is working on the mobile app content management system videos for the backend of the mobile app.
- The Account Portal update happened last week, and it did not go well. It went live, but quickly broke a lot of things including the mobile app. There are two fixes scheduled, one on February 12<sup>th</sup> and March 3<sup>rd</sup>. PrairieCat is scheduled to upgrade to My Portal on March 3<sup>rd</sup>. We will be watching closely to see how the fix on the 12<sup>th</sup> goes and keep you all informed.

#### Administrative issues

- The Council voted to approve adding Marting Luther King Day as a PrairieCat holiday.
- The Council voted to approve the changes to the On-Call Policy in the Employee Handbook.
- The Council voted to approve adding the Ethical AI Policy to the Employee Handbook.
- The PrairieCat Resource Sharing Summit is scheduled for May 5 at the DeKalb Public Library. We have contacted Amanda Standerfer about facilitating the event. The Council agreed on the topic of dealing with challenging patrons and de-escalation techniques.
- PrairieCat expressed frustration with Innovative Customer Support and ongoing issues with Vega, including server upgrades, data center outages, and mobile app failures that affected library services. The Council agreed to discuss next steps at the next meeting, which will be after the planned Account Portal rollout on March 3<sup>rd</sup>.

Next meeting - Friday, March 6, 2026, at the Sandwich Public Library District