

User Experience Committee

Agenda

March 6th, 2025

“In order to better serve both patron and staff end users, the User Experience Committee will discuss and recommend to the Administrative Council services and configurations in order to optimize usability.”

The committee met on Thursday March 6th (1:00PM – 2:00PM) online via Zoom.

[Register online](https://prairiecat-org.zoom.us/meeting/register/tZIucuGhqzwpG9S0RR3hWul9wIFMoTjlcG9E) (<https://prairiecat-org.zoom.us/meeting/register/tZIucuGhqzwpG9S0RR3hWul9wIFMoTjlcG9E>)

1. Call to order, welcome and introductions

Present via Zoom: Shelby O'Hara (PrairieCat), Chelsey Knippel (PrairieCat), Elizabeth Smith (PrairieCat), Emily Kofoid (GV), Madison Ward (YK), Emily Schaub (PU), Carolyn Coulter (PrairieCat), Austin Nord (WO), Eric Linnell (BD), Kari Prange (LP), Melissa Landis (PrairieCat), John Slanicky (PrairieCat),

Not present: Britta Krabill (DK), Jennifer Barton (GE), Jason Jensen (PrairieCat), Marie Monaco (PO), Victoria Blackmer (CV), James Stratton (RP)

There were no public comments.

2. Review agenda for addition/changes

2.1. Approve minutes for December 5, 2024, PrairieCat User Experience Committee Meeting

Motion #1: Linnell (BD) moved and Prange (LP) seconded to approve the minutes. The Committee voted by vocal acclimation to approve the minutes from 12/5/2024 meeting minutes as presented. There was no discussion on the motion.

3. User Roles & Homepage Builder TalentLMS Course

3.1. Site Admins and other User Roles

O'Hara (PrairieCat) discussed the upcoming launch of site admins course on March 11th. She is holding a Q&A session that day for site admins, as well.

3.2. How will libraries utilize the Homepage Builder customizations

O'Hara (PrairieCat) raised the issue of how libraries could utilize the homepage builder and how user roles should be granted. The consensus was that director approval should be required for having access.

4. Member Forums

4.1. How do we get users?

O'Hara (PrairieCat) asked for suggestions on ways to boost engagement with the Member Forums on the PrairieCat website. Some suggestions were to promote using the platform among staff and encouraging conversations and emphasizing the platform is for all levels of library staff.

5. Mobile App

5.1. Discussion of rubric scores

O'Hara (PrairieCat) discussed the scoring rubric for the mobile app vendors. The Committee agreed it was thorough and covered all of their questions. They also discussed the scores and comments received for each vendor, with Innovative and Communico scoring highest, followed by OCLC and Biblioapps. The Committee also discussed the pros and cons of each app, with a particular emphasis on Communico and Innovative. Concerns were raised about the cost and development status of Communico, while Innovative was praised for its integration and reporting capabilities.

5.2. Official recommendation vote

Motion #2: Schaub (PU) moved and Prange (LP) seconded to approve the minutes. The Committee voted by vocal acclimation to approve the recommendation of the Innovative Mobile App to the Administrative Council. There was no discussion on the motion.

6. Any other topics?

No other topics were discussed.

7. Adjournment

The meeting adjourned at 1:49 pm.



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Next meeting - Thursday, June 5, 2025