PrairieCat

Member Update
May 2024

Agenda

- ❑ Introductions and Welcome
- ❑ Upcoming Member Events
- ❑ New and Upgrading Members
- ❑ PrairieCat System and Services
- ❑ Vega
- ❑ Questions and Comments
- ❑ Member Sharing

PrairieCat Users Group Day

SEPTEMBER 26-27, 2024 | VIRTUAL

Connecting Libraries to Strengthen Communities

Now Accepting Program Proposals | Submit

Registration and Final Program Announced in June

Virtual PUG Day Sessions on September 26 and 27

Featured Sessions | PUG Day 2024

Censorship and Materials Challenges
Kelly Jensen | Book Riot

Booktalk Your Way to the Friendliest Library in Town
Becky Spratford | RA for All

Demystifying Genre
Becky Spratford | RA for All

Library Finances: Budgets and Levys
Alex Todd | Deiters & Todd Library Consulting

Back to School Session

School Libraries

Save the Date for the PrairieCat Back to School Session

Tuesday, Sep 10, 2024 | 1:00 pm - 3:30 pm

Online via Zoom | Register

Join PrairieCat staff and your fellow School Libraries to hear the latest from PrairieCat and get some refreshers on PrairieCat procedures as you get back into the school year. Topics will include Vega Discover, Help Desk, FAQs, and more. We'll also have guests from RAILS to share about RAILS Services for Schools.

Member Events | Upcoming

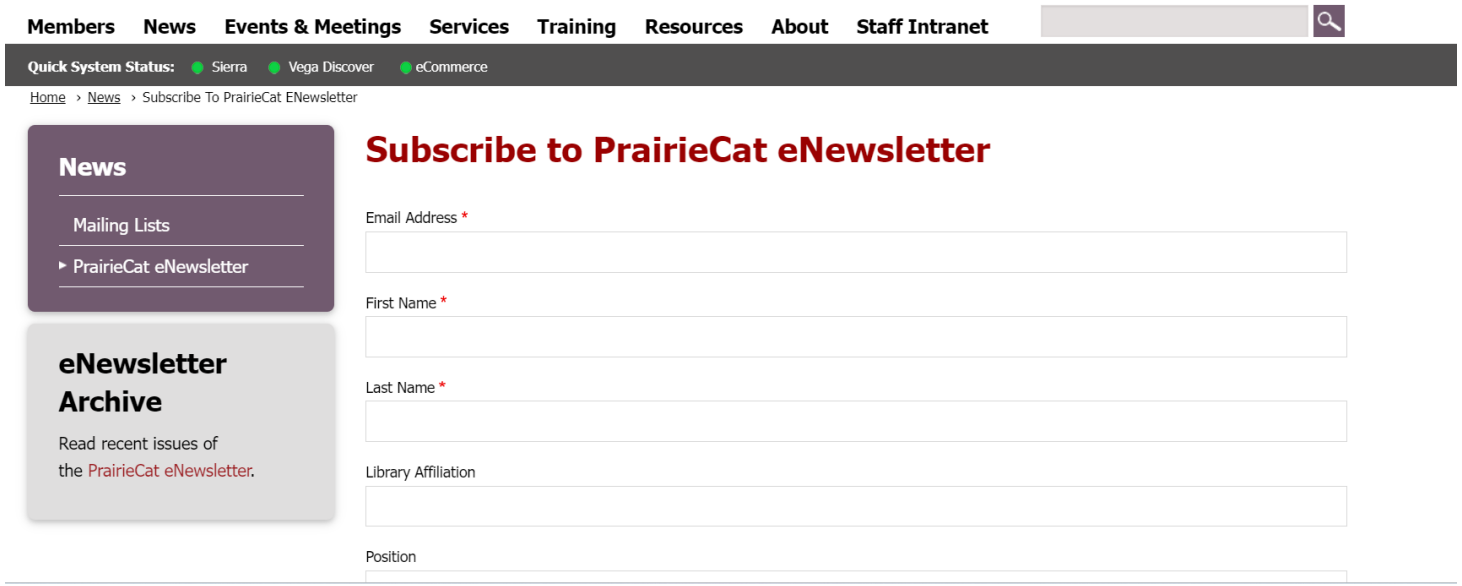
New Director Welcome

- Wednesday, June 19, 2024
- 10 – 11 am | Online via Zoom

All Upcoming Meetings

- Posted on PrairieCat website
- Open to all

PrairieCat eNewsletter



[Sign up for the monthly eNewsletter]

From the website – News > PrairieCat eNewsletter

eNewsletter Archive – View recent issues

Membership Update | Upgrading

- **Mills & Petrie Memorial Library and Gymnasium | Lee County**
  - Upgrading from Union List to Basic Online
  - Project Schedule TBD
  - Population Served: 967
  - Registered Cardholders: 465
  - Annual Circulation: approximately 4,863 items
  - Items: 17,073
  - Sierra Code: MI
  - RAILS Delivery Code: MPMY-12

PrairieCat

Membership Update | Elwood Branch

- **Manhattan-Elwood Public Library District | Will County**
  - Fully Participating member
  - Adding branch location in Elwood, IL
  - Project Schedule TBD
  - Population Served: 15,250
  - Registered Cardholders: 6,500
  - Annual Circulation: approximately 96,000 items
  - Items: 49,500
  - Sierra Code: MT
  - RAILS Delivery Code: MTBB-2

Job Post: User Experience Specialist

PrairieCat has an opening for a User Experience Specialist.

This position will help support our end-user products like Vega Discover, LX Starter, Kids Catalog, Mobile App and more. See the job post for details.

Posted on PrairieCat website and RAILS Job Board

PrairieCat Systems and Services

Reprint Patron Bills

A new feature was introduced in Sierra 6.1 (effective 04/10/2024) that allows you to reprint bills for patrons. This is useful if a patron indicates they did not receive a bill.

To be eligible for reprinting, the bill must have been created within the last 60 days (after the effective date of the release) and the bill must not have been fully paid.

Documentation on this new feature is available here on the PrairieCat support site.

PrairieCat Systems and Services

Print Additional Bills

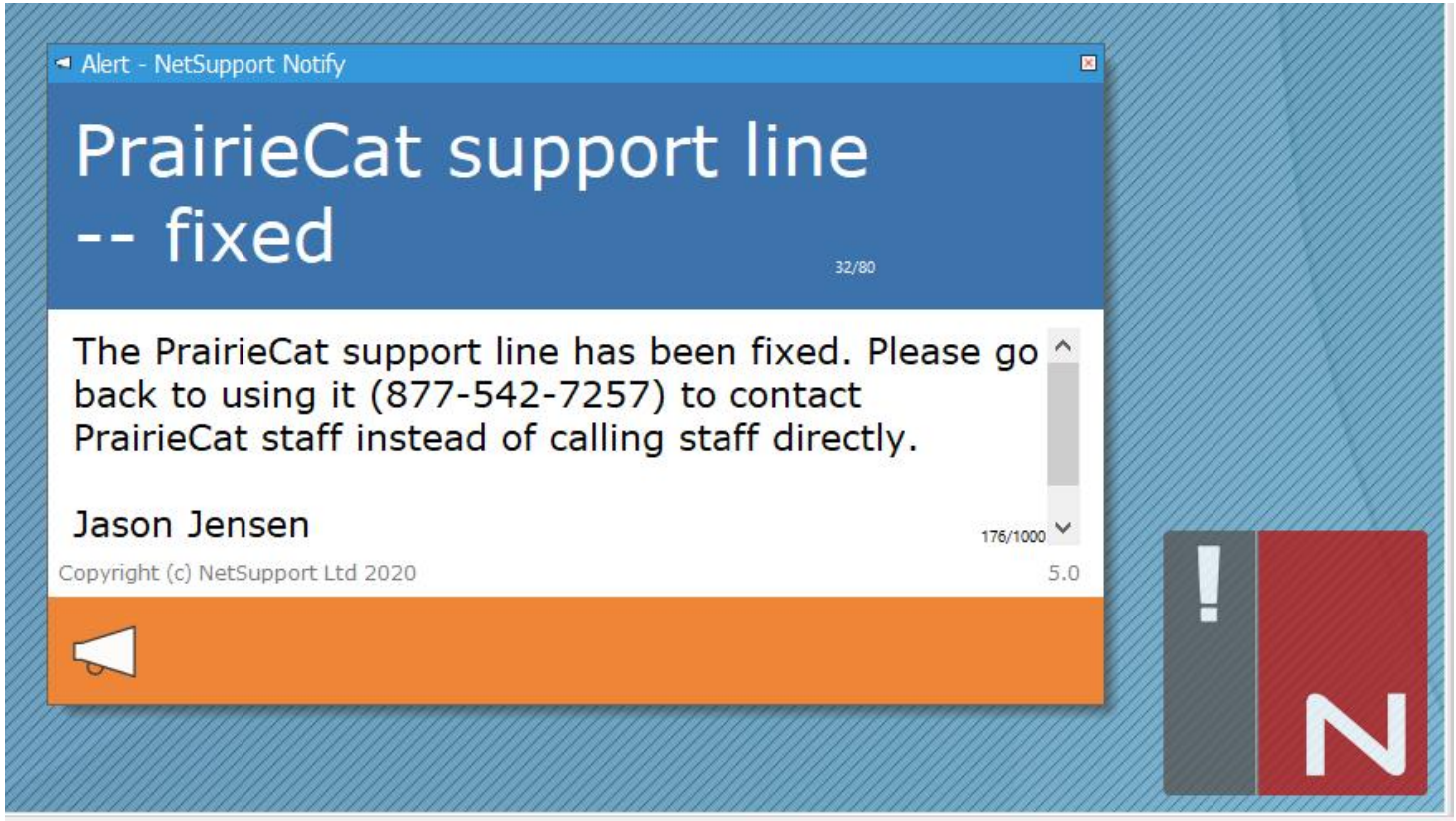
A new feature was introduced in Sierra 6.1 regarding additional replacement bill notices. Currently, replacement bills are mailed to patrons at 21 or 28 days after the due date (for fine-free libraries) or 44 days after the due date (for non-fine-free libraries). Once the replacement bill has been generated, no further bills are produced.

This new feature will enable us to send 2 additional bills, 30 days apart.

Libraries can choose to have these additional bills sent or not.

PrairieCat will be testing this feature for the next 6 months with volunteer member libraries.

Once testing has completed successfully, PrairieCat will release this functionality to all libraries that choose to use it.

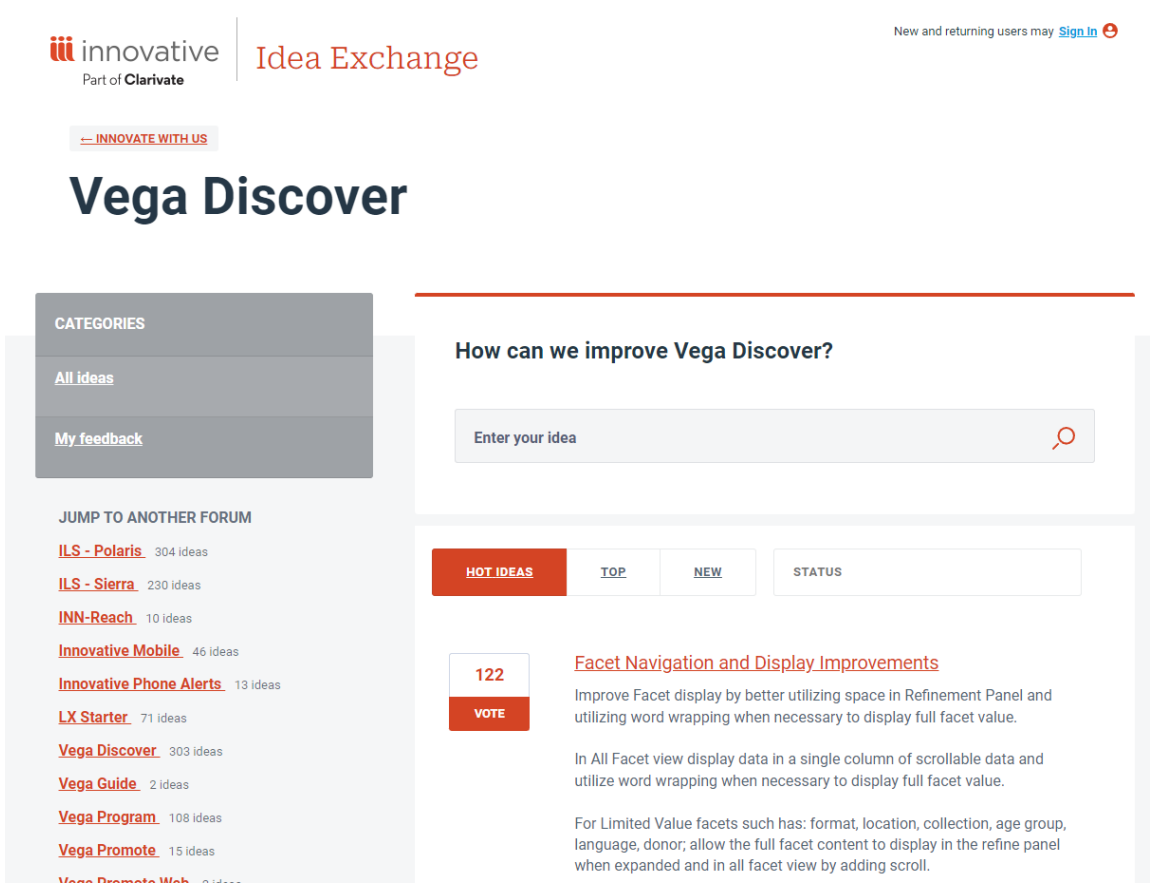


Net Support Notify

Verify that NSN is installed on all workstations at your library.

The installation instructions and download for NSN are available under Software Downloads.

If you have questions about the instructions or installation, please submit a Help Desk ticket specifying Net Support Notify as the Topic.



Idea Exchange | Innovative Enhancement Process

Visit ideas.iii.com

Browse ideas

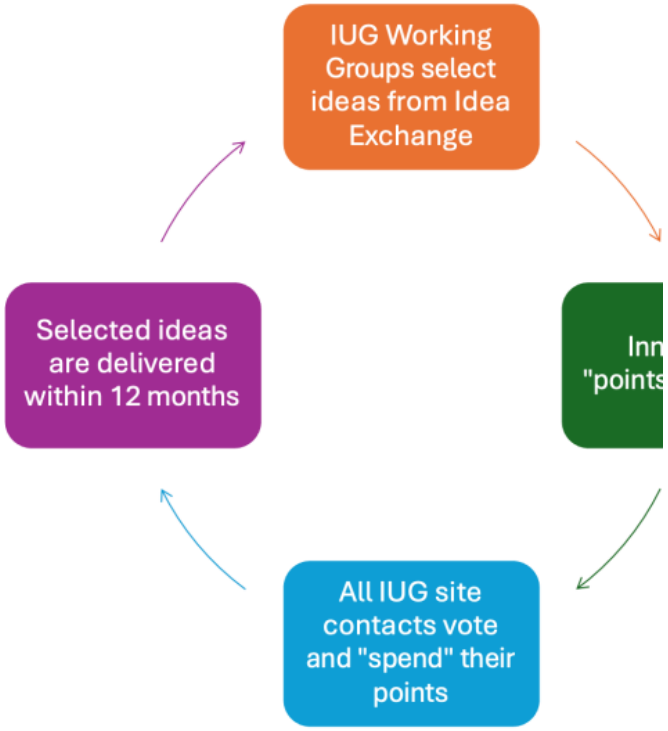
Create an account to vote and comment

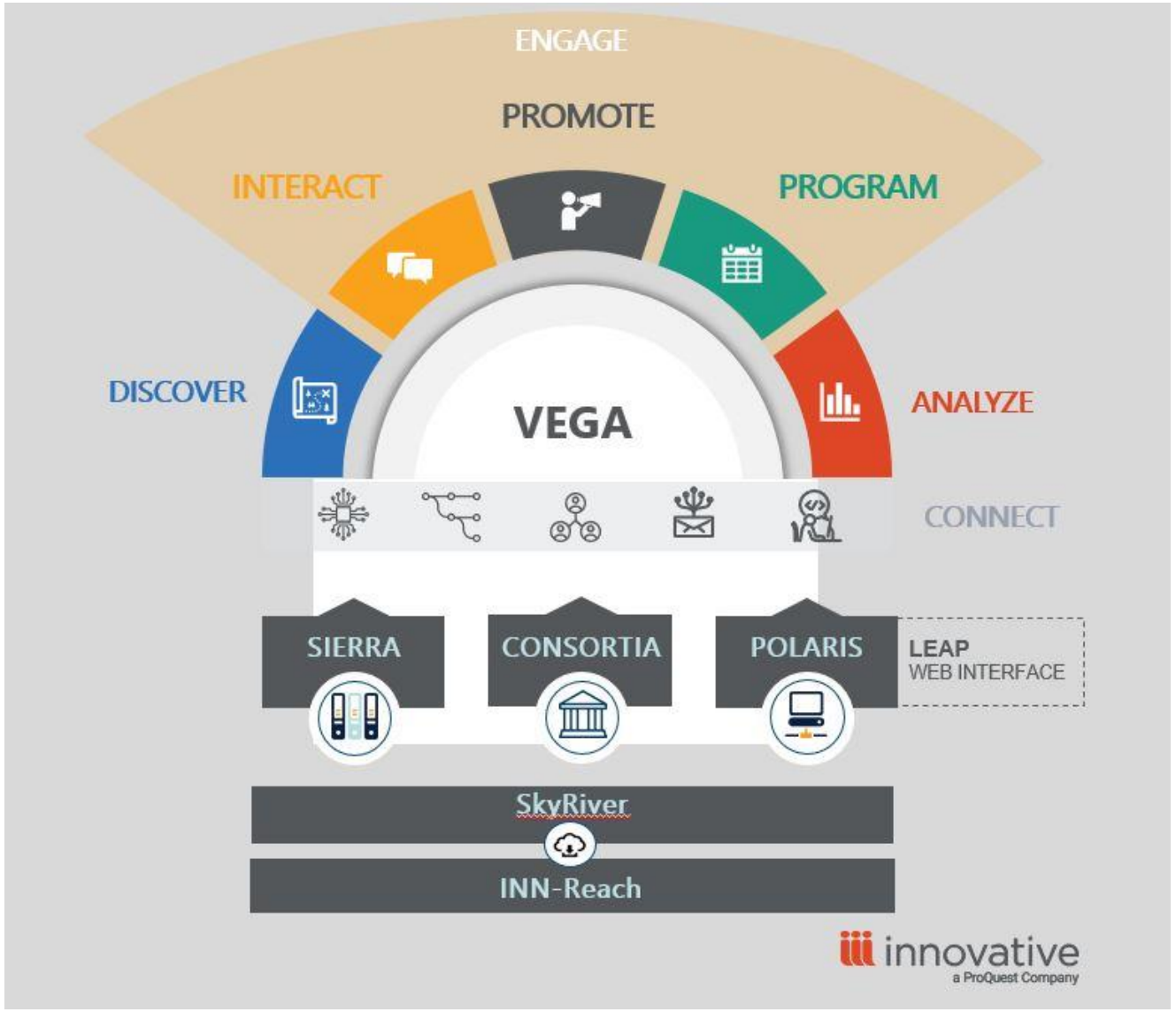
FAQ about Idea Exchange

Customers using any Innovative product are welcome to participate in Idea Exchange and are not required to be IUG members.

IUG | Member Enhancement Process

- IUG member libraries vote to prioritize enhancements.
- Innovative commits to delivering the enhancement within a specified time and assigned to a release. The benefit of features that make it through this process is that they will have a guaranteed delivery date.
- Innovative will continue to use other market signals and information from additional sources to determine all the features to add to their products.
- PrairieCat has a IUG membership, but only gets one vote. Individual member libraries may elect to purchase their own IUG membership. (price ranges from $110-150).
- More information





Vega Discover – Project Update

Vega Discover | Update

Vega Discover is the new primary catalog for PrairieCat.

Known Issues

- ❑ Placing multiple holds on volumes – go to Edition Information and use Place Hold button
- ❑ Patron authentication error – report to help desk
- ❑ Syndetics Unbound content links to the main PrairieCat Vega site.

Updates

- ❑ eRead integration is about 80% complete. See the status of your library's integration on the website.
- ❑ Hoopla integration for consortia is now available with limitations. TBD how it will function within PrairieCat.

Vega Discover | What's New

Linked on the homepage of the PrairieCat website are:

- Vega Discover resources and project updates including FAQ and training resources.
- Innovative Roadmap – Recently Released
  - Fiction/Non-fiction facet – Type of Work
  - Games do not rollup
  - Kids Catalog
- **Innovative Roadmap – In Development / Planned Development**
  - In Progress – User Roles and Permissions: Allows for library homepage customization: Vega Admins can create users with roles that can manage Site Level configurations, Home Page Administration, Content Review, Showcase Publishing, and Showcase Creation.
  - In Progress – Syndetics Unbound Features for Consortia
  - In Progress – Location Facet Improvements: allow sorting, preferred locations, and view of all locations without searching

LX Starter

What is LX Starter? Modern Patron Notices – it offers a modern interface to easily send dynamic and exciting email circulation notices and other patron messages for account registration, renewal, and anniversaries.

When can we start using it? LX (Library Experience) starter is available for Sierra libraries and included with Discover, however, not yet available for consortia.

PrairieCat is a **LX Starter Consortia Beta Partner.** PrairieCat will be putting a call out for volunteer libraries to help with the testing.

LX Starter Features

Web-based Admin – library staff have an online portal where they can manage patron messaging and view patron records in the same place.

ILS Integration – a two-way sync between Sierra and LX Starter ensures patron records and email messages stay up-to-date with email address changes and updates to contact information

LX Starter Features

Re-designed ILS Notices – professional, modern email templates that libraries can customize

Free Image Library – access to over 4 million images

Cover Images from Syndetics

Automated Bounceback Handling and Workflows

Patron Journeys for Email – Welcome, Renewal Reminder, Anniversary – automatically scheduled to send in response to specific patron information

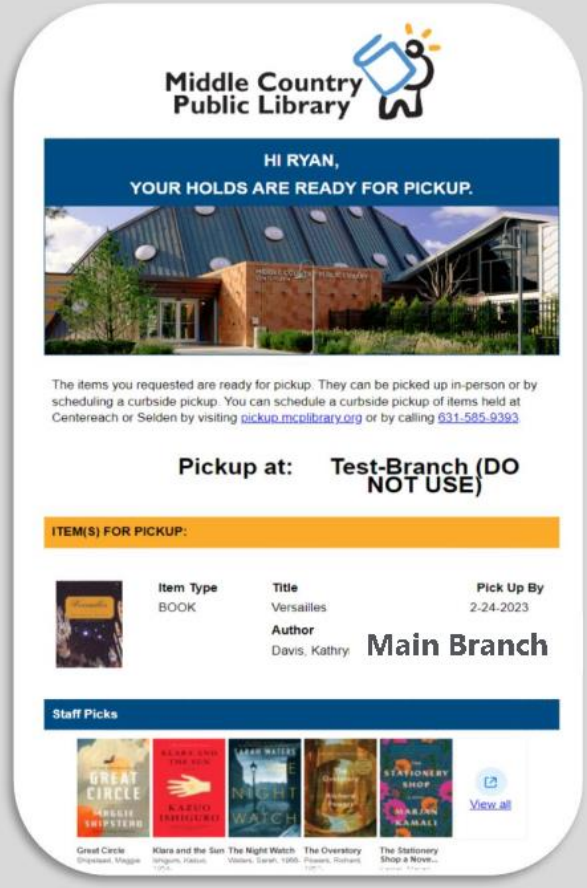
Engagement Metrics – email opens, clicks

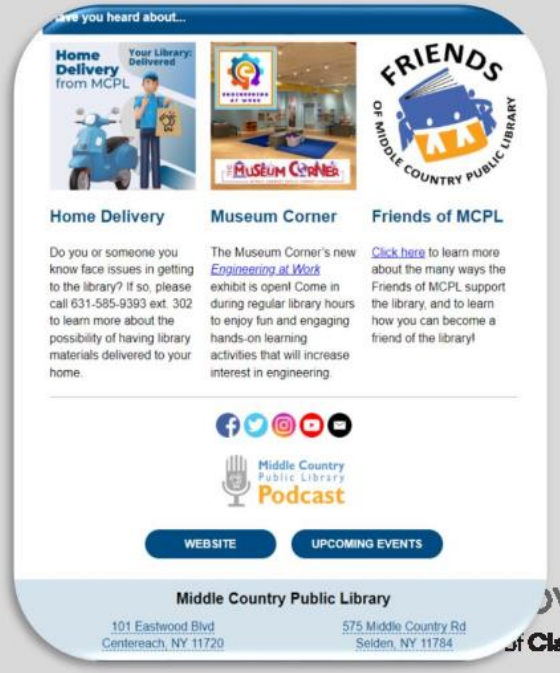
LX Starter

Notice Email Example:

Items for Pickup with Library Info

Notice example – long email cut in thirds





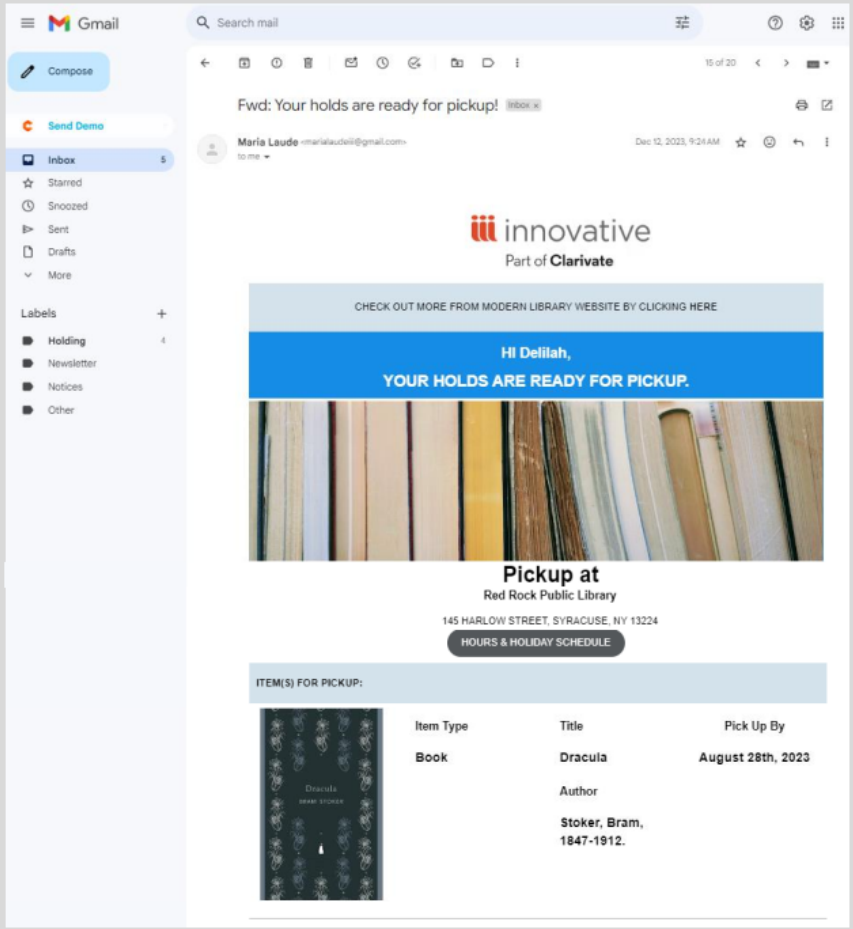
©2021 Innovative Interfaces. All rights reserved.

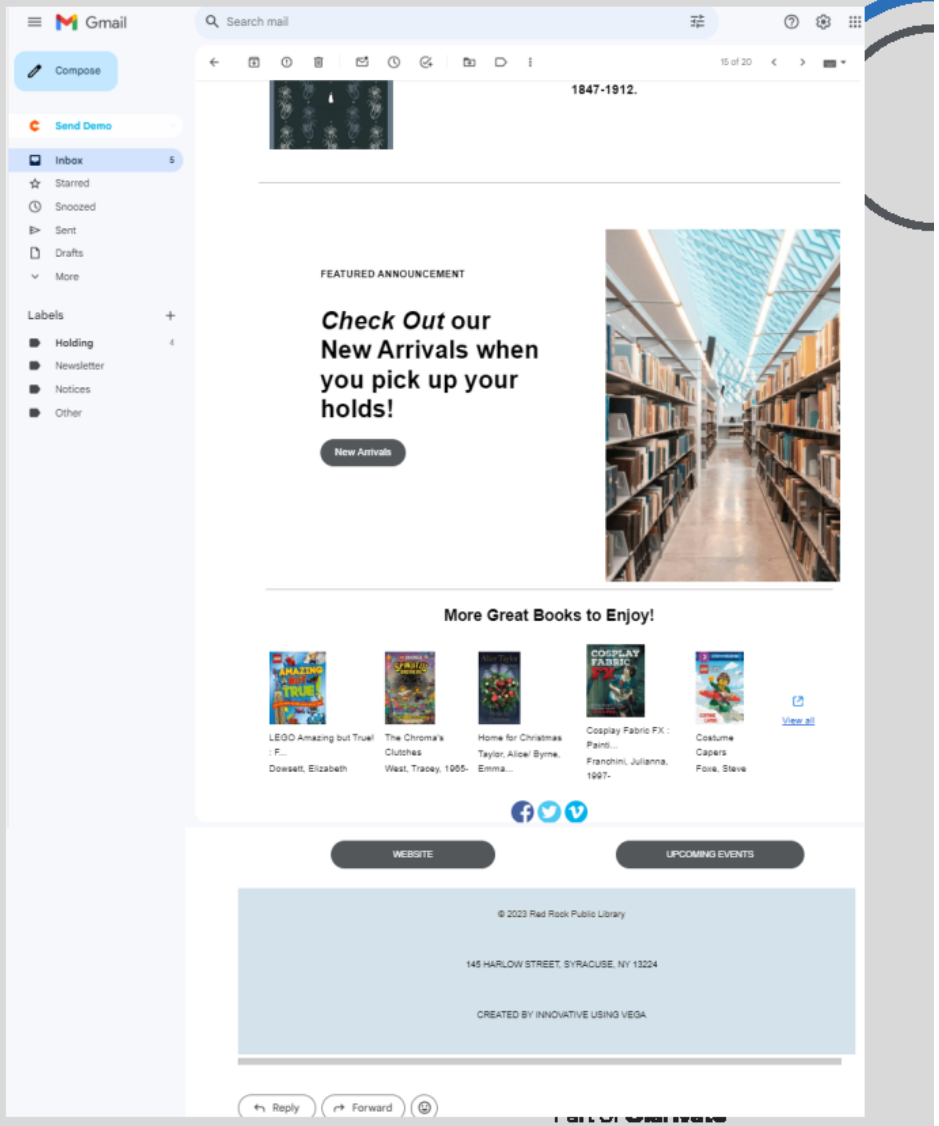
LX Starter

Notice Email Example:

Holds Ready for Pickup with Library Info

Notice Example – cut in half





©2021 Innovative Interfaces. All rights reserved.

LX Starter

Notice Email Example:

Items Due

Notice Example

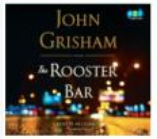
ROCHESTER HILLS PUBLIC LIBRARY

Hi Carolyn,
Please review your due dates below.

The following Rochester Hills Public Library items are due back on the dates indicated.

Visit rhpl.org to view your account and discover what you can check out next time you are at the library!

ITEM DUE DATE(S)



Item Due Date: May 26th, 2023

Title: The rooster bar : a novel [sound recording on CD]

Author: Grisham, John, author.

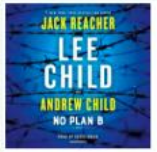
Item Type: Audiobook (CD)

Item Due Date: May 26th, 2023

Title: Countdown to midnight : a novel [sound recording on CD]

Author: Brown, Dale, 1956- author.

Item Type: Audiobook (CD)



Item Due Date: May 26th, 2023

Title: No plan B : a novel [sound recording on CD]

Author: Child, Lee, author.

Item Type: Audiobook (CD)

LOCATION & HOURS | CONTACT US | UPCOMING EVENTS

Main Library
300 Olde Towne Rd Rochester, MI 48307
248-656-2900

©2021 Innovative Interfaces. All rights reserved.

innovative
Part of Clarivate

LX Starter | What's Next

PrairieCat will be putting a call out for volunteer libraries to help with the testing.

More documentation and information on LX Starter available on the Innovative LX Starter LibGuide including LX Starter Admin documentation.

LX Starter Roadmap

Kids Catalog

- One site for all libraries (may be option later on for individual library customizations)
- Limited by item location
- Does not include YA materials
- Feedback can be submitted to Elizabeth.smith@prairiecat.org

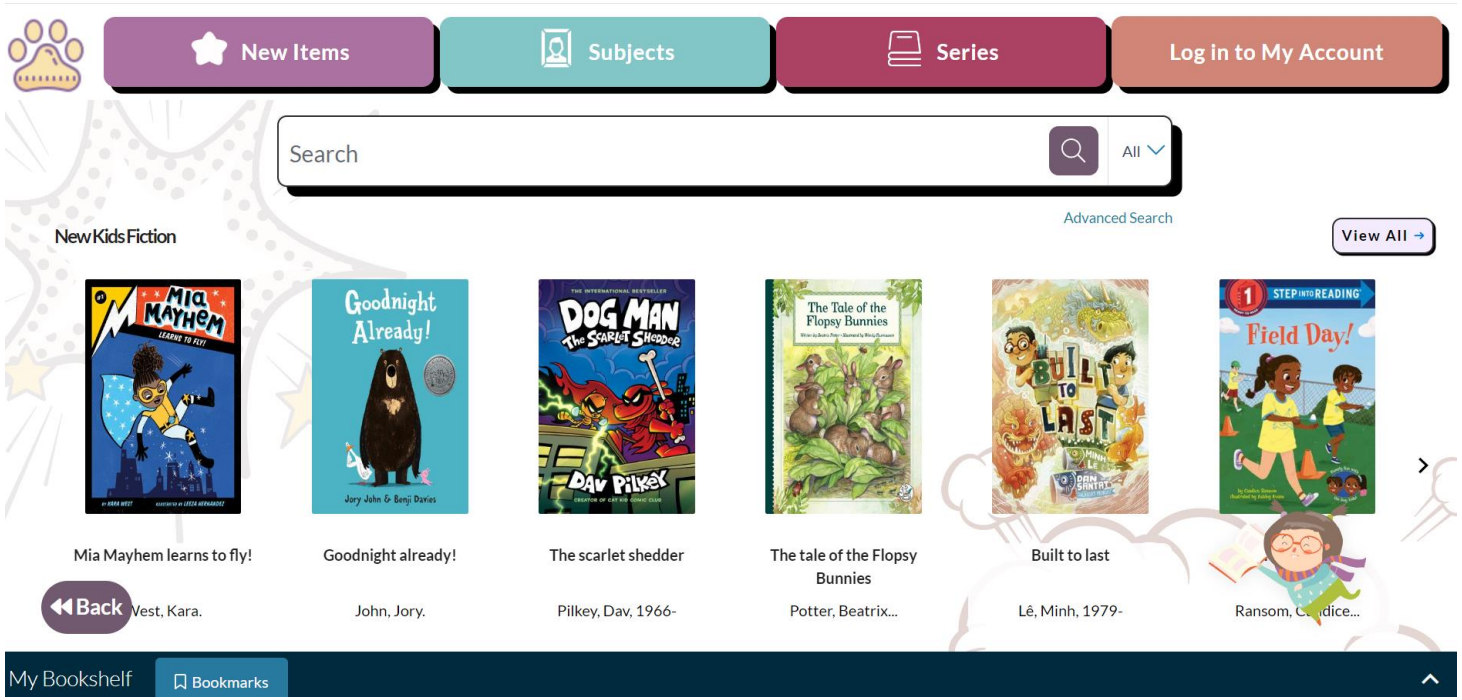
Demo site – does not include all collections at this time and the example searches have some quirks that are being worked out - https://childtest-prcat.na2.iiivega.com/

Other example Vega Kids Catalogs:

Rochester Hills Public Library

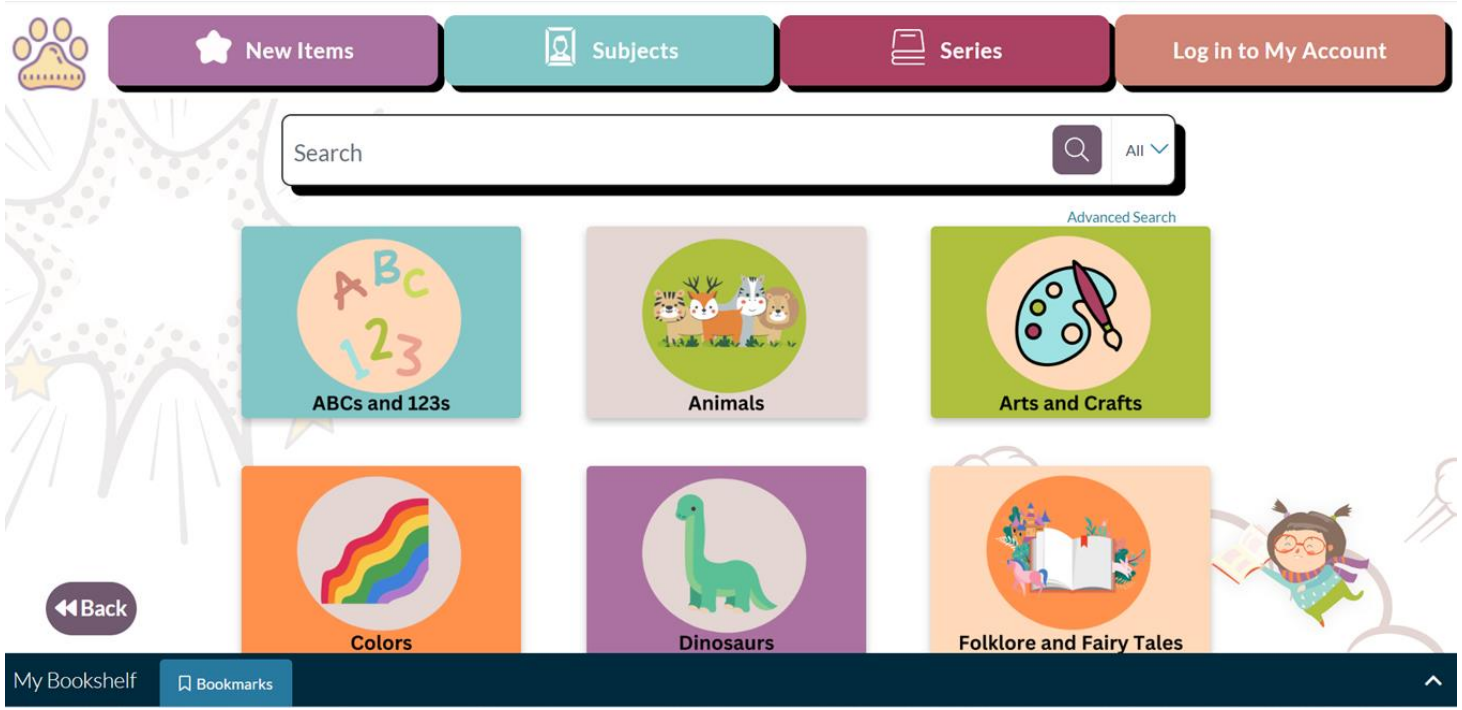
Suffolk County Public Libraries

PrairieCat Kids Catalog



- Homepage with new materials showcases
- Large buttons at the top for easy navigation
- Kid friendly colors and background

PrairieCat Kids Catalog



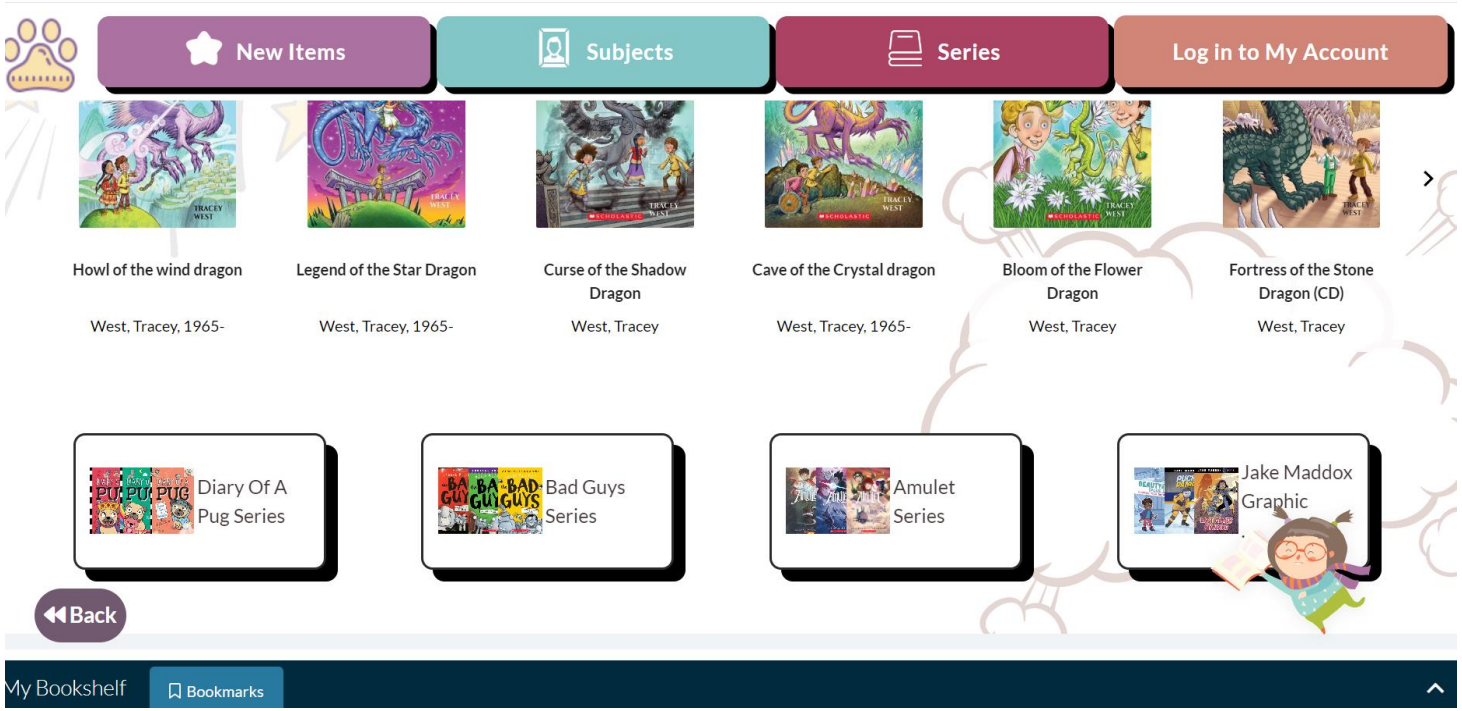
Subjects page offers 12 buttons with featured subjects

Members were polled and top subjects selected

Runs a saved search of the selected topic

(searches are being refined)

PrairieCat Kids Catalog

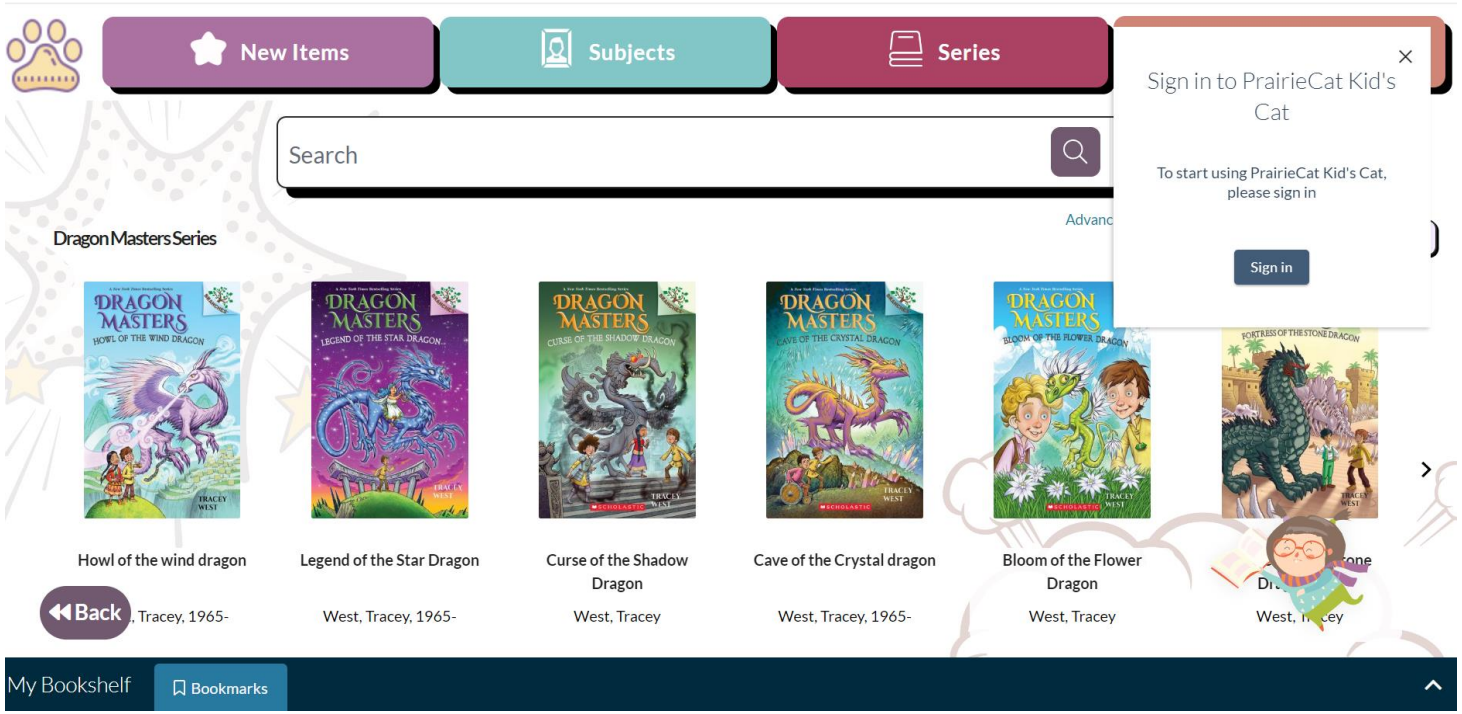


Series page offers popular series titles

These can be displayed as showcases or as pill boxes

Currently, a saved list of that series

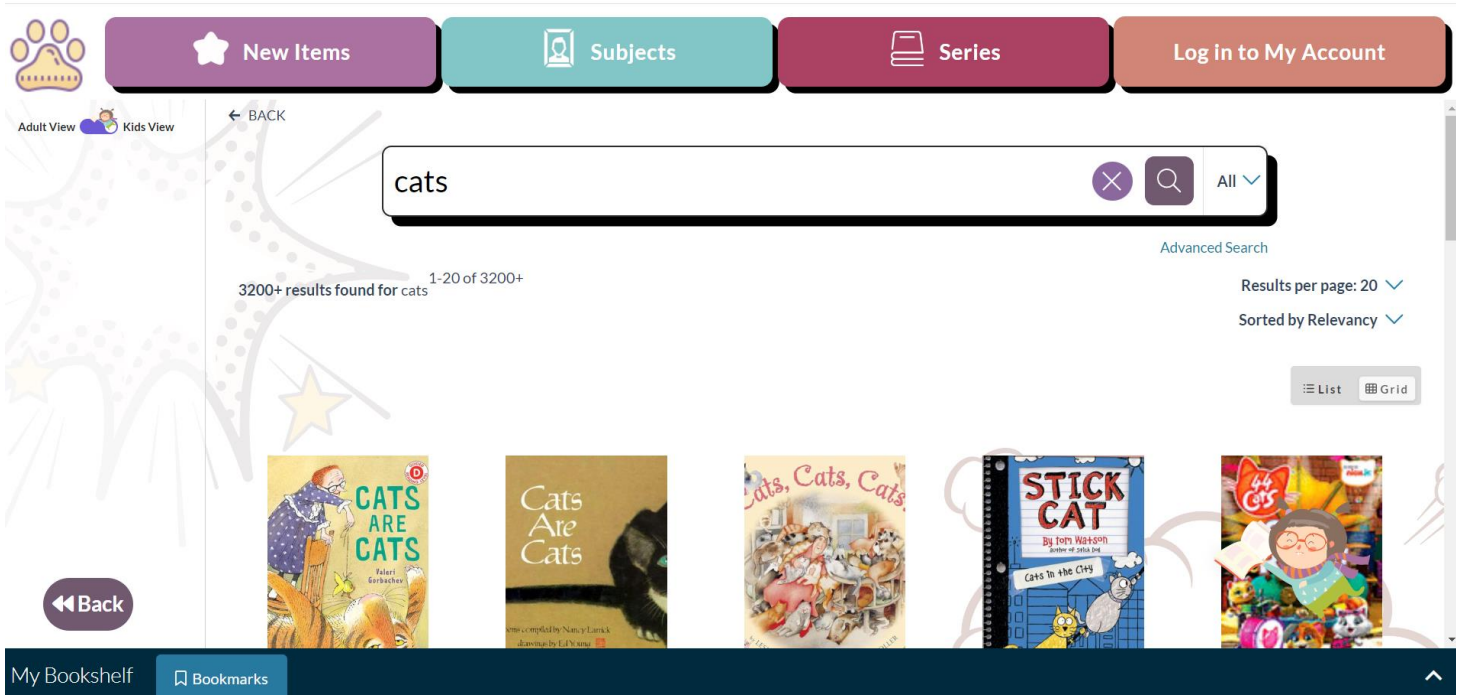
PrairieCat Kids Catalog



Select the Log in to My Account to Sign In

In Idea Exchange, it is marked as “planned” to be able to edit the text provided by the Fairy Helper

PrairieCat Kids Catalog



A search defaults to Grid View, which based on III user experience testing was preferred by children

The list view is still an option

Note the Refine Results panel is hidden

Select Adult View to toggle it on and use facets

Member Sharing

Any questions